

Indian Prairie Public Library
401 Plainfield Road
Darien, Illinois 60561

Board of Trustees Regular Meeting
April 19, 2017 – 7 p.m. – Board Room

All agenda items may be acted upon by the Board of Trustees

- A. Roll Call
Donald Damon, Beena Deshmukh, Marian Krupicka,
Julia Lacayo, Crystal Megaridis, Diane Ruscitti, Victoria Suriano
- B. Mission Statement: We enrich peoples' lives by providing opportunities to explore, connect, and be inspired.
- Vision Statement: Our community depends upon the Indian Prairie Public Library District as a vital and trusted resource for achieving personal goals and enhancing quality of life. With a welcoming environment and state-of-the-art services, the library is an essential center of learning, inspiration, and community pride.
- C. Public Comment – Hinsdale South High School Investment Club Donation
- D. Communications and Announcements
1. White to Bukovac re: Per Capita Grant Page 3
 2. Beardsley to Bukovac re: Darien Woman's Club Soap Collection Project Page 4
 3. Joe to Jamie re: Robotics Challenge Funded by Sadowski Donation Page 5
 4. Bukovac to Congressman Foster re: Support of LSTA in Federal Budget Page 6
 5. Promotion of Library in Darien Park District Book Page 7
- E. Omnibus Consent Agenda
1. Minutes of Regular Board Meeting, March 15, 2017 Page 8 Action
 2. Treasurer's Report Page 12
 3. Action on Bill/Additional Bills Page 16
 4. Ordinance #2017-1 Authorizing Non-Resident Cards Page 21
 5. Proposed Revisions to Policy 474 3D Printer Page 23
 6. Resolution #2017-A Honoring Trustee Julia Lacayo Page 24
- F. Items Deleted from Omnibus Consent Agenda Action
- G. Library Director's Report Page 25 Information
Presentation on Telling the Library's Stories

Board Meeting – April 19, 2017 - page 2

- H. Department Reports
 - 1. Assistant Director Page 27 Information
 - 2. Marketing Page 30
 - 3. Adult Page 35
 - 4. Circulation Page 44
 - 5. Technology and Technical Services Page 47
 - 6. Youth Page 49

- I. Staff Report
 - None

- J. Reports
 - 1. Chamber Reports (Jensen) Page 62 Information
 - 2. RAILS Page 63 Information
 - 3. Building and Grounds Committee (no report)
 - 4. Finance Committee (no report)
 - 5. Planning/Outreach Committee (no report)
 - 6. Policy Committee (no report)

- K. Unfinished Business
 - 1. Auto-Renewal on SWAN Page 72 Action

- L. New Business
 - 1. Hire Chicago Project Management as Consultant for Tuckpoint Project Distribute @ mtg. Action
 - 2. Appointment of Officers Nominating Committee Appointment
 - 3. Appointment of Committees Effective May 2017 Appointment

- M. Committee Meetings
 - 1. Schedule Nominating Committee Meeting (prior to May 17 Board mtg)
 - 2. Schedule Building and Grounds Committee Meeting Week of 5/8, 5/15 or 5/29
 - 3. Schedule Finance Committee meeting week of 6/5 or 6/12

- N. Community Events

- O. Library Events

- P. Adjournment



OFFICE OF THE SECRETARY OF STATE

JESSE WHITE • Secretary of State

April 6, 2017

Ms. Jamie Bukovac, Library Director
Indian Prairie Public Library District
401 Plainfield Road
Darien, Illinois 60561-4207

Dear Ms. Bukovac:

I am pleased to award the Indian Prairie Public Library District a FY2017 Illinois Public Library Per Capita Grant in the amount of \$33,021.22. Over \$9.4 million is being awarded this year to Illinois public libraries serving 11,777,310 patrons at a rate of \$0.77644 per resident.

Illinois Public Library Per Capita and Equalization Aid Grants help ensure that public libraries have the resources to address patron and community needs. I know that libraries count on these grants for important expenses such as paying for materials, programming and technology.

Please be aware that due to the continued state budget impasse, payment of these funds may be significantly delayed. As in previous years, the library may use these funds until the end of the following fiscal year; in this case, until June 30, 2018.

Our public libraries are truly the cornerstones of our communities. They are a lifesaver for those who need help to better their lives and are the best and most reliable resource Illinois citizens have to obtain information.

I am extremely proud of the outstanding service you and all Illinois public libraries provide.

Sincerely,

A handwritten signature in cursive script that reads "Jesse White".

Jesse White
Secretary of State
State Librarian

cc: Victoria Suriano, Indian Prairie Public Library District Board President
FY2017 Per Capita File

JW:isl



March 20, 2017

Mrs. Jamie Bukovac
Library Director
Indian Prairie Public Library
401 Plainfield Road
Darien, IL 60561

Dear Mrs. Bukovac,

Thank you once again for the support you gave to the Darien Woman's Club regarding our soap collection this past December. The community donated 950 soap products and these items were delivered to the same families served by the Darien Lions Club Food Basket Project and the Darien Park District's Toy Drive. Two hundred twenty families received food, toys, and soap products this past holiday season. The Darien Woman's Club appreciates your assistance and looks forward to working with you next year.

Sincerely,

Mary Beardsley
Home Life Committee

Jamie Bukovac

5

From: Joe <jsxski@yahoo.com>
Sent: Saturday, April 01, 2017 5:36 PM
To: Jamie Bukovac
Subject: Robotics Challenge

Follow Up Flag: Flag for follow up
Flag Status: Completed

Hi Jamie

I just wanted to email you to let you know how pleased my sister and I were with the Robotics Challenge - everything from the publicity, the marketing materials, event day and the certificates that the kids received. Tyler was engaged with the kids, the volunteers and parents throughout the day, as well as Natalie and there was tremendous support from all the parents and spectators as they were cheering on their kids and the other teams during the entire challenge. Great turnout, great competition and great event. Thank you!

Joe

6



Member of Congress

Home » Contact » Email Me

Email Me - Thank You

The following information has been submitted:

Name: *Jamie Bukovac 8878760*

Address: *401 Plainfield Road,
City/State/Zip: Darien, IL 60561 4207*

E-mail: *jamieb@ippl.info*
Telephone: *6308878760 Voice*

Issue: *OTH*

Message Subject: *Support of LSTA*

Message Text:

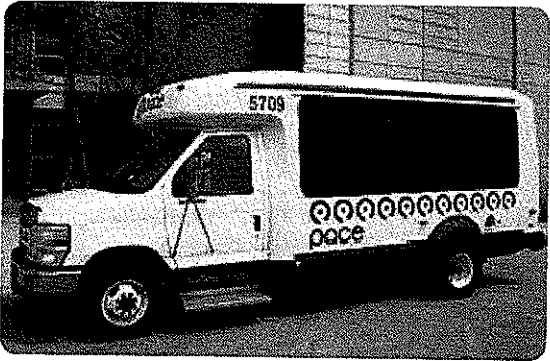
As the Director of the Indian Prairie Library I'm writing to say "thank you" for your support of FY 2018 library funding by recently lending your name to a critical "Dear Appropriator" letter that has just finished making the rounds for LSTA. At the end of the day, you and one-third of the entire House of Representatives effectively asked the Appropriations Committee not to cut critical library programs. I know that the appropriations process is far from over and hope that we can count on your continued support as it unfolds. This was a great first step. Thank you for understanding the value of libraries in our communities!! We so appreciate your support!!

Would you like a response? *N*

Contact
Email Me
Newsletter Subscription
Offices
Invite me to Speak
Request a Meeting

Search

Search



Downers Grove Township Dial-a-Ride

Dial-A-Ride is a curb-to-curb shared ride service for Township residents who are 65 and over. It is also a service for qualified persons with disabilities of any age. In order to use the service, riders must have a valid RTA or ADA card. Questions and registration contact Joan Nichols at (630) 719-6685.

Qualified residents 65 and older can apply for a RTA card, in person, at the Township office. The price for the accompanying picture is \$3.00. The Township address is 4340 Prince Street, Downers Grove. Qualified persons with disabilities of any age, please call the Township office for an application, (630) 719-6685.

You must bring one of the following:

A driver's license, State issued ID card, US Immigration Alien Registration card (copy of both sides) or a passport.

The Dial-A-Ride service is provided to and from any point within the Township of Downers Grove area. This includes service to Good Samaritan Hospital. Service is provided from 8 am to 4 pm, Monday through Friday, excluding major holidays. The fare is \$3.00 for each one-way ride.

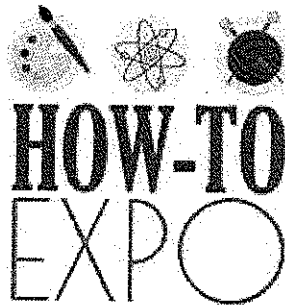
Reservations for general-purpose rides can be made one or two business days in advance. Rides for medical appointments can be made up to a week in advance. An escort may accompany a passenger. The escort does not have to be registered but does have to pay a separate \$3.00 fare.

Division of Human Services

Phone: (630) 719-6670 Fax: (630) 719-6608



Indian Prairie Public Library



The Indian Prairie Public Library will host its 2nd annual How-To Expo on Saturday, April 29, from 1 to 4 p.m.

The free, all-ages celebration of the creative and do-it-yourself mindset

will take over the entire library with 30 workshops to choose from. All workshops will be taught by community members and local business owners.

For more information, including a full schedule of workshops, visit www.howtoexpo.ippl.info.

TEEN JOB FAIR

The Indian Prairie Public Library will host its 3rd annual Teen Job Fair on Saturday, April 8, from 1 to 3 p.m.

The fair, for teens seeking employment, internships, and/or volunteer opportunities, is co-hosted by the Darien Chamber of Commerce and Willowbrook/Burr Ridge Chamber of Commerce and Industry. Register at www.calendar.ippl.info.



Celebrate Free Comic Book Day at the Indian Prairie Public Library on Saturday, May 6! The library will be giving away free comics and comic-themed prizes for all ages in the lobby (while supplies last) from 1 to 4 p.m. Plus there will be superhero

crafts and activities, and the opportunity to take your photo with a costumed character!

Visit our website, ippl.info for more information
401 Plainfield Road, Darien, IL 60561 · Phone: (630) 887-8760

8

Indian Prairie Public Library
Board of Trustees Minutes
Regular Meeting of March 15, 2017

**Board of Trustees Regular Meeting
March 15, 2017 – 7 p.m.**

A. Roll Call

President Suriano called the meeting to order at 7:08 p.m. Secretary Deshmukh called the roll.
Present: Donald Damon, Beena Deshmukh, Marian Krupicka, Julia Lacayo, Crystal Megaridis,
Diane Ruscitti, Victoria Suriano

Absent:

Staff Present: Jamie Bukovac, Maria Wlosinski, Laura Birmingham, Tony Lucarelli

Others:

President Suriano asked for additions and/or corrections to the agenda. Bukovac added D5
Library Journal Article Movers & Shakers 2017 to Communications and Announcements.

- B. Mission Statement: Secretary Deshmukh read the library mission statement. We enrich people's
lives by providing opportunities to explore, connect, and be inspired.

Vision Statement: Secretary Deshmukh read the library vision statement. Our community
depends upon the Indian Prairie Public Library District as a vital and trusted resource for
achieving personal goals and enhancing quality of life. With a welcoming environment and
state-of-the-art services, the library is an essential center of learning, inspiration, and community
pride.

C. Public Comment – none

At this point Lucarelli gave his staff report (Item I). He left at 7:25 p.m. and the Board
continued with the rest of the agenda.

D. Communications and Announcements

1. Winterhalter to Williams re: Katie Salo
2. Bongiovanni to Bukovac re: Parking for Darien Dash
3. Bukovac to Bongiovanni re: Parking for Darien Dash
4. Bukovac to Community Memorial Foundation re: YWCS Metropolitan Chicago Grant
Request
5. Library Journal Article Movers & Shakers 2017
Bukovac distributed an article from Library Journal naming Assistant Head of Youth
Services Tyler Works a 2017 "Mover & Shaker" in the library industry.

E. Omnibus Consent Agenda

1. Minutes of Regular Board Meeting, February 15, 2017
2. Treasurer's Report
3. Action on Bill/Additional Bills
4. Policy Committee Minutes February 22, 2017

5. Proposed Changes to Policies:

- 200 By-Laws
- 210 Public Comment
- 420 Library Cards
- 430 Circulation of Materials
- 431 Fines and Charges
- 432 Homebound Services
- 433 Suspension and Limitation of Privileges
- 440 Services – Information
- 450 Library Sponsored Programming
- 455 Group Tours/Programs
- 456 Proctoring
- 471 Social Media
- 475 Miscellaneous Equipment
- 490 Process for Patron Complaint
- 500 Materials Selection Policy
- 610 Solicitation on Library Property
- 650 Conference Rooms
- 660 Meeting Room/Board Room
- 670 Alcoholic Beverages
- 680 Video Surveillance
- 700 Identity Protection Policy
- 801.1 Equal Opportunity Employer
- 801.2 Background Checks
- 802.9 Workplace Harassment
- 803.1 Staff Conduct
- 805.4 Sick Leave
- 805.5 Bereavement Leave

Damon moved, Megaridis seconded to set the Omnibus Consent Agenda. Motion carried unanimously. Krupicka moved, Deshmukh seconded to approve the Omnibus Consent Agenda. Motion carried unanimously.

F. Items Deleted from Omnibus Consent Agenda - none

G. Library Director's Report

Bukovac reported that someone has been trying to deposit/cash checks using the library's account number and bank routing number. Our account has been flagged so that checks can't be cashed. Also we have Positive Pay set up which catches bad checks that have been deposited.

H. Department Reports

I. Staff Report – Tony Lucarelli, Head of Adult Services, spoke to the Board about an enhanced searching feature available on the online catalog. The catalog will now include EBSCO Discovery Service (EDS). Lucarelli demonstrated the new article search tab that pulls information from our databases including articles, journals, newspapers and more. Also with EDS a patron only has to log in with their library card once for all of the resources rather than logging in to each database separately. It's a more seamless search product for patrons as well as for staff as they help patrons.

J. Reports

1. ILA Trustee Workshop – Ruscitti reported that the workshop was well attended. They covered policies and procedures. Topics included security, parental supervision, freedom of speech, censorship and financials for the State of Illinois. Backup is in the packet.
2. Chamber Reports – backup in packet.
3. RAILS – backup in packet.
4. Building and Grounds Committee- no report
5. Finance Committee – no report
6. Planning/Outreach Committee – no report.
7. Policy Committee – Damon reported that the committee met on February 22 to review policies. Minutes from the meeting and proposed policy changes were approved tonight under the Omnibus Consent Agenda.

K. Unfinished Business

1. Self Checkout and RFID – Bukovac reviewed the backup which contained new information about loss of DVDs and CDs, the majority of which are in security cases. We inventoried particular genres using new software from SWAN. The information collected gave us a good sense for the history of what has gone missing. Bukovac said that the security cases are expensive and they do not make a difference with theft. She is recommending that the library not move to RFID at this time and purchase just the self-service software for self-checkout and self-checkin stations. Once that is set up we will continue to monitor the patron experience, perform monthly inventory checks with the new software, and continue weeding the collection. The Board agreed with Bukovac’s recommendation. Bukovac will present quotes relative to the software at a future meeting.

L. New Business

1. Auto Renewal – Bukovac said that SWAN is offering libraries the option to provide auto-renewal to patrons. Items eligible for renewal would automatically be renewed. Even if IPPL chooses to not select auto renewal, IPPL items sent through ILL to another library which has chosen auto renewal would be checked out under the lending library’s loan rules and the IPPL items would be auto renewed. The Board discussed the feature. They were concerned that it would eliminate a sense of urgency for returning items in a timely manner resulting in reduced access for other patrons. They noted that part of the library experience is browsing the collection. As stewards of the library, they want to provide our materials in a timely manner for all of our patrons. They were also concerned about the potential loss of fine revenue. Libraries who offer auto renewal have seen a 30-40% decrease in fine revenue. Discussion will continue next month.
2. Building and Property Maintenance Costs – Birmingham provided information in the packet about the building maintenance/repair budget line. We’ve seen this budget line spike this year and last year because of the HVAC system which is aging and in need of frequent repairs. For a building of our size, we have a complicated system; we have groups of equipment (sensors, motors, etc.) at 188 different points in the library. As areas fail, we have been repairing/patching rather than replacing. Bukovac said it may be more cost effective to replace equipment each year. The matter will be discussed further by the Finance Committee.

M. Scheduled Meetings

N. Community Events

O. Library Event

P. Adjournment

At 8:38 p.m. Deshmukh moved, Megaridis seconded to adjourn the meeting. All ayes. Motion carried unanimously.

Beena Deshmukh, Secretary

INDIAN PRAIRIE PUBLIC LIBRARY TREASURER'S REPORT 3/31/2017

Balance on hand as of February, 2017.....	2,709,113.32
Cash Receipts for March.....	105,044.26
Cash Disbursements for March.....	260,989.93
Cash on hand as March 31, 2017.....	2,553,167.65

Investments

Illinois Funds (Money Market) - Average Monthly Rate 0.701%	
General.....	90,530.30
Marion E Weston Endowment.....	10,000.00
Special Reserve.....	21,066.67
Children's Endowment.....	2,901.83
Endowment.....	11,232.90
MPI Investment (Corporate Fund).....	2,312,611.46

JP Morgan Chase - Checking	
General.....	233.24
Hinsdale Bank & Trust - Checking.....	3,809.81
JP Morgan Chase - Savings - Rate .08%	
General.....	100,177.44
Petty Cash.....	200.00
Petty Cash/Circulation.....	404.00
Balances as of March 31, 2017.....	2,553,167.65

FUND BALANCES AS OF 03/31/2017

Corporate Fund.....	2,308,465.42
Building & Maintenance Fund.....	23,684.90
I.M.R.F. Fund.....	1.94
Liability Fund.....	2.21
Social Security Fund.....	1.56
Special Reserve Fund.....	22,190.57
Deferred Property Taxes.....	107,048.27
Current Liabilites.....	91,772.78
Grand Total All Funds.....	2,553,167.65

**Indian Prairie Public Library District
Consolidated Revenue Report for March 2017**

Percent of Year: 75.00

	RECEIVED March 17	RECEIVED THIS YEAR	PRCT COLL	BUDGET RECEIPTS	UNCOLLECTED RECEIPTS
PROPERTY TAX & LEVY INTEREST					
41100 · Property Taxes	67.10	3,396,909.54	98.85%	3,436,415.00	39,505.46
41150 · Non-current Property Taxes	0.00	336.99	0.00%	0.00	-336.99
43100 · Interest-Tax Levy	0.00	2.02	0.00%	0.00	-2.02
TOTAL PROPERTY TAX & LEVY INTEREST	67.10	3,397,248.55	98.86%	3,436,415.00	39,166.45
INTERGOVERNMENTAL					
42150 · YALSA/Dollar Gen Grant	0.00	590.00	0.00%	0.00	-590.00
42200 · Per Capita Grant	0.00	0.00	0.00%	32,000.00	32,000.00
42300 · LIMRICC	0.00	2,291.59	0.00%	0.00	-2,291.59
TOTAL INTERGOVERNMENTAL	0.00	2,881.59	9.01%	32,000.00	31,410.00
INTEREST					
43500 · Interest - Investment	135.54	1,957.80	195.78%	1,000.00	-957.80
TOTAL INTEREST	135.54	1,957.80	195.78%	1,000.00	-957.80
DESK MONIES					
45100 · Copier	446.30	3,628.98	75.60%	4,800.00	1,171.02
45120 · Computer Copies	1,429.60	11,511.71	95.93%	12,000.00	488.29
45200 · Fines/Fees	4,512.44	35,199.50	73.33%	48,000.00	12,800.50
45250 · Gifts/Donations	0.00	10,354.25	690.28%	1,500.00	-8,854.25
45300 · Lost Materials	609.19	8,890.32	74.09%	12,000.00	3,109.68
45350 · Non-Resident Fees	7,172.07	63,740.73	77.73%	82,000.00	18,259.27
45400 · DVD Fines	83.20	3,340.65	47.72%	7,000.00	3,659.35
45450 · Book Rental	29.25	473.40	47.34%	1,000.00	526.60
45550 · Meeting Room Rental	75.00	275.00	137.50%	200.00	-75.00
45600 · ILL Fees	129.00	410.68	58.67%	700.00	289.32
45650 · 3D Printing	57.55	250.30	50.06%	500.00	249.70
45700 · Passport Fees	875.00	875.00	0.00%	0.00	-875.00
TOTAL DESK MONIES	15,418.60	138,950.52	81.88%	169,700.00	30,749.48
OTHER INCOME					
46500 · OCLC Refund	0.00	763.00	100.00%	763.00	0.00
46700 · Miscellaneous	544.70	2,599.34	519.87%	500.00	-2,099.34
46800 · Collection Agency Fee	20.00	223.80	74.60%	300.00	76.20
* 49000 · Operating Transfer In	0.00	4,000.00	0.00%	4,000.00	0.00
TOTAL OTHER INCOME	564.70	7,586.14	136.37%	5,563.00	-2,023.14
GRAND TOTAL	16,185.94	3,548,624.60	97.37%	3,644,678.00	98,344.99

* Operating Transfer In reflects \$4,000.00 from Liability Reserve Fund:
\$1,030.00 for 61710 - Workmans Compensation and \$2,498.60 from 63800 - Building/Maint. Repairs - Fox Valley Fire & Safety

14

**Indian Prairie Public Library District
Consolidated Expenditures Report for March 2017**

Percent of Year: 75.00

	March 17	YTD ACTIVITY	PRCT USED	WORKING BUDGET	REMAINING BUDGET	APPROPRIATION	PRCT APPROPRIATION
PERSONNEL							
61100 · Salaries	161,267.05	1,494,626.33	69.94%	2,137,000.00	642,373.67	2,179,740.00	68.57%
61310 · Benefits - Medical / Life Ins.	9,250.65	102,365.82	77.26%	132,500.00	30,134.18	132,000.00	77.55%
61330 · Benefits - IMRF	15,513.56	147,200.28	71.11%	207,000.00	59,799.72	225,000.00	65.42%
61340 · Benefits - FICA	12,147.70	110,421.86	67.54%	163,500.00	53,078.14	175,000.00	63.10%
61400 · Staff Development	954.86	10,628.91	65.21%	16,300.00	5,671.09	20,000.00	53.14%
61600 · Board Development	0.00	421.82	42.18%	1,000.00	578.18	3,000.00	14.06%
* 61710 · Workers Compensation	0.00	9,787.00	108.74%	9,000.00	-787.00	13,000.00	75.28%
61720 · Unemployment Insurance	372.39	2,204.36	65.22%	3,380.00	1,175.64	6,000.00	36.74%
TOTAL PERSONNEL	199,506.21	1,877,656.38	70.33%	2,669,680.00	792,023.62	2,753,740.00	68.19%
MATERIALS							
62100 · Books	13,215.54	151,830.07	64.02%	237,175.00	85,344.93	250,000.00	60.73%
62200 · Periodicals	3,689.46	28,439.36	89.71%	31,700.00	3,260.64	35,000.00	81.26%
62300 · Audio	3,107.34	29,926.38	61.39%	48,750.00	18,823.62	50,000.00	59.85%
62400 · Video	3,525.33	44,180.24	75.91%	58,200.00	14,019.76	60,000.00	73.63%
62500 · Multi-Media	1,641.96	6,912.24	86.40%	8,000.00	1,087.76	10,000.00	69.12%
62600 · Electronic Reference Resources	0.00	61,313.35	95.36%	64,300.00	2,986.65	68,000.00	90.17%
62700 · Software	865.75	4,552.25	65.03%	7,000.00	2,447.75	8,000.00	56.90%
62800 · ESL	0.00	596.45	29.82%	2,000.00	1,403.55	3,000.00	19.88%
62900 · Materials Supplies	708.24	13,314.49	61.93%	21,500.00	8,185.51	25,000.00	53.26%
TOTAL MATERIALS	26,553.62	341,064.83	71.26%	478,625.00	137,560.17	509,000.00	67.01%
BUILDING							
63200 · Cleaning Service	6,994.86	50,823.67	71.09%	71,500.00	20,676.33	80,000.00	63.53%
63300 · Utilities (1-8-11 · Gas)	2,140.72	7,988.44	61.45%	13,000.00	5,011.56	70,000.00	11.41%
63300 · Utilities (1-8-12 · Electric)	4,234.88	43,610.32	67.09%	65,000.00	21,389.68	100,000.00	43.61%
63300 · Utilities (1-8-13 · Telephone)	752.60	6,593.85	94.20%	7,000.00	406.15	9,000.00	73.27%
63300 · Utilities (1-8-14 · Water/Sewer)	747.48	6,643.59	94.91%	7,000.00	356.41	15,000.00	44.29%
63300 · Utilities (1-8-16 · Garbage Disposal)	223.14	2,320.92	77.36%	3,000.00	679.08	15,000.00	15.47%
63400 · Maintenance Supplies	1,160.65	13,311.97	78.31%	17,000.00	3,688.03	20,000.00	66.56%
63500 · Security System Monitoring	72.00	531.00	44.25%	1,200.00	669.00	3,000.00	17.70%
63600 · Property Maintenance	1,839.74	14,541.97	58.17%	25,000.00	10,458.03	30,000.00	48.47%
* 63800 · Building Maintenance/Repairs	6,307.00	77,914.19	155.83%	50,000.00	-27,914.19	60,000.00	129.86%
TOTAL BUILDING	24,473.07	224,279.92	86.36%	259,700.00	35,420.08	402,000.00	55.79%
OPERATIONS							
64200 · Supplies - Office	475.86	7,799.15	55.71%	14,000.00	6,200.85	18,000.00	43.33%
64300 · Photocopy Supplies	605.47	3,651.84	73.04%	5,000.00	1,348.16	6,000.00	60.86%
64400 · Patron Card Supplies	0.00	0.00	0.00%	600.00	600.00	3,800.00	0.00%
64450 · Passport Postage	116.62	116.62	0.00%	0.00	-116.62	0.00	0.00%
64500 · Postage	80.30	4,717.26	117.93%	4,000.00	-717.26	8,000.00	58.97%
64600 · Non-Payment Reimbursement	0.00	514.97	17.17%	3,000.00	2,485.03	5,000.00	10.30%
64700 · Travel	26.75	281.23	56.25%	500.00	218.77	1,000.00	28.12%
64800 · Organizational Memberships	0.00	1,166.00	64.78%	1,800.00	634.00	2,200.00	53.00%
64900 · Bank Fees	244.59	2,103.19	84.13%	2,500.00	396.81	3,000.00	70.11%
TOTAL OPERATION	1,549.59	20,350.26	64.81%	31,400.00	11,049.74	47,000.00	43.30%
AUTOMATION							
65100 · Supplies-Public Toner	432.71	4,966.34	70.98%	7,000.00	2,033.66	8,000.00	62.10%
65150 · Supplies-Staff Toner	694.55	4,681.40	78.02%	6,000.00	1,318.60	8,000.00	58.52%
65160 · Supplies-3D Printer	0.00	199.99	28.57%	700.00	500.01	1,100.00	18.18%
65200 · Automation-Prof Services	0.00	0.00	0.00%	5,000.00	5,000.00	8,000.00	0.00%
65300 · Purchase of Equipment	185.88	9,928.60	79.43%	12,500.00	2,571.40	18,000.00	55.16%
65400 · Automation Equip Mnt/Repair	303.90	2,266.69	62.10%	3,650.00	1,383.31	5,000.00	45.33%
65500 · Software	3,641.95	7,705.59	41.65%	18,500.00	10,794.41	27,000.00	28.54%
65600 · SWAN	0.00	41,715.00	91.44%	45,620.00	3,905.00	47,000.00	88.76%

**Indian Prairie Public Library District
Consolidated Expenditures Report for March 2017**

Percent of Year: 75.00

	March 17	YTD ACTIVITY	PRCT USED	WORKING BUDGET	REMAINING BUDGET	APPROPRIATION	PRCT APPROPRIATION
65700 · Telecommunications	379.70	1,718.65	71.61%	2,400.00	681.35	4,000.00	42.97%
TOTAL AUTOMATION	5,638.69	73,184.26	72.20%	101,370.00	28,185.74	126,100.00	58.04%
CONTRACTUAL SERVICES							
66100 · General Professional Services	26.00	7,207.50	110.89%	6,500.00	-707.50	17,000.00	42.40%
66200 · Credit Bureau	62.65	619.65	41.31%	1,500.00	880.35	2,000.00	30.98%
66300 · Equipment-Maintenance Repair	0.00	3,159.83	52.66%	6,000.00	2,840.17	8,000.00	39.50%
66900 · Fees - Bond Registrar	0.00	210.00	210.00%	100.00	-110.00	0.00	0.00%
TOTAL CONTRACTUAL SERVICES	88.65	11,186.98	79.41%	14,100.00	2,903.02	27,000.00	41.47%
INSURANCE							
67100 · Multi Peril-Physical Assets	0.00	10,479.00	100.00%	10,479.00	0.00	10,000.00	104.79%
67200 · Bonding	0.00	1,336.00	95.43%	1,400.00	64.00	1,500.00	89.07%
67300 · Officers & Directors Liability	0.00	2,842.00	98.00%	2,900.00	58.00	4,000.00	71.05%
67400 · Umbrella Liability	0.00	2,150.00	100.00%	2,150.00	0.00	4,000.00	53.75%
TOTAL INSURANCE	0.00	16,807.00	99.28%	16,929.00	122.00	19,500.00	86.19%
MARKETING							
68110 · Marketing Newsletter	982.61	23,199.06	67.01%	34,619.00	11,419.94	37,000.00	62.70%
68111 · eNewsletter	0.00	1,638.00	96.35%	1,700.00	62.00	2,000.00	81.90%
68210 · Marketing Advertising	22.50	247.50	49.50%	500.00	252.50	2,000.00	12.38%
68310 · Marketing Supplies	68.50	447.57	89.51%	500.00	52.43	2,000.00	22.38%
68410 · Marketing-Information Printing	79.13	1,605.72	64.23%	2,500.00	894.28	8,000.00	20.07%
68500 · Legal Notices	0.00	840.49	60.04%	1,400.00	559.51	2,000.00	42.02%
68600 · Special Events	915.50	13,624.10	55.38%	24,600.00	10,975.90	28,000.00	48.66%
TOTAL PUBLIC INFORMATION	2,068.24	41,602.44	63.21%	65,819.00	24,216.56	81,000.00	51.36%
CAPITAL OUTLAY & CONTINGENCY							
69200 · Special Reserve Fund	0.00	0.00	0.00%	0.00	0.00	100,000.00	0.00%
69800 · Operating Transfer Out	0.00	4,000.00	0.00%	0.00	0.00	0.00	0.00%
69900 · Contingency	0.00	5,029.53	71.29%	7,055.00	2,025.47	50,000.00	10.06%
69920 · Gift/Donation Purchases	0.00	0.00	0.00%	0.00	0.00	0.00	0.00%
GRAND TOTAL	259,878.07	2,615,171.60	71.75%	3,644,678.00	1,033,506.40	4,115,340.00	63.55%

Operating Transfer Out reflects \$4,000.00 from Liability Reserve Fund:

\$1,030.00 for 61710 - Workmans Compensation and \$2,498.60 from 63800 - Building/Maint. Repairs - Fox Valley Fire & Safety

ACTION ON BILLS March 2017

<u>Account</u>	<u>Check #'s</u>	<u>Total</u>
Chase Bank-Bills for Approval	49552 thru 49654	\$ 75,568.05
Chase Bank-Salaries for March	36869 thru 36893	\$ 7,430.96
Hinsdale Bank-Direct Deposits	& 23596 thru 23751	\$ 109,117.14

MONTH'S TOTAL: \$ 192,116.15

17

Indian Prairie Public Library District
Account QuickReport
As of March 31, 2017

Type	Date	Num	Name	Amount
10121 · Checking JP Morgan Chase				
Bill Pmt Check	03/07/2017	49552	Baker & Taylor	1,537.65
Bill Pmt Check	03/07/2017	49553	Baker & Taylor (video)	119.44
Bill Pmt Check	03/07/2017	49554	Better Business Planning, Inc.	149.38
Bill Pmt Check	03/07/2017	49555	Borzo, Greg	200.00
Bill Pmt Check	03/07/2017	49556	Case Lots Inc.	167.85
Bill Pmt Check	03/07/2017	49557	Center Point Large Print	23.37
Bill Pmt Check	03/07/2017	49558	Colonial Life	82.53
Bill Pmt Check	03/07/2017	49559	Comcast	189.85
Bill Pmt Check	03/07/2017	49560	Gale/CENGAGE Learning	1,126.45
Bill Pmt Check	03/07/2017	49561	Garvey's Office Products	18.03
Bill Pmt Check	03/07/2017	49562	Good Worx Inc.	697.00
Bill Pmt Check	03/07/2017	49563	Hausner, Indrani	125.00
Bill Pmt Check	03/07/2017	49564	Ingram Library Services	774.89
Bill Pmt Check	03/07/2017	49565	LexisNexis Matthew Bender	129.43
Bill Pmt Check	03/07/2017	49566	Midwest Tape	1,101.55
Bill Pmt Check	03/07/2017	49567	NCPERS Group Life	80.00
Bill Pmt Check	03/07/2017	49568	OverDrive	832.87
Bill Pmt Check	03/07/2017	49569	Palmisano, Stacy.	12.36
Bill Pmt Check	03/07/2017	49570	Penguin Random House LLC	50.00
Bill Pmt Check	03/07/2017	49571	Penworthy Company, The	148.39
Bill Pmt Check	03/07/2017	49572	PitneyBowes	165.00
Bill Pmt Check	03/07/2017	49573	Principal Life Insurance Company	657.59
Bill Pmt Check	03/07/2017	49574	Quill	169.91
Bill Pmt Check	03/07/2017	49575	Recorded Books, LLC	127.19
Bill Pmt Check	03/07/2017	49576	Roy, Nancy	32.16
Bill Pmt Check	03/07/2017	49577	Runco	371.97
Bill Pmt Check	03/07/2017	49578	Scholastic Library Publishing	304.20
Bill Pmt Check	03/07/2017	49579	Thomson Reuters West	63.07
Bill Pmt Check	03/07/2017	49580	Today's Business	3,592.00
Liability Check	03/09/2017	49581	Nationwide Retirement	660.00
Liability Check	03/09/2017	49582	Vantagepoint	968.19
Bill Pmt Check	03/09/2017	49583	Baker & Taylor	2,363.75
Bill Pmt Check	03/09/2017	49584	Baker & Taylor (video)	207.29
Bill Pmt Check	03/09/2017	49585	Blackstone Audio, Inc.	86.25
Bill Pmt Check	03/09/2017	49586	Case Lots Inc.	166.65
Bill Pmt Check	03/09/2017	49587	Chicago Tribune	636.48
Bill Pmt Check	03/09/2017	49588	Fidelity Monitor & Insight	159.00
Bill Pmt Check	03/09/2017	49589	ID Label	99.09
Bill Pmt Check	03/09/2017	49590	Ingram Library Services	270.66
Bill Pmt Check	03/09/2017	49591	Medicom Reimbursement Spec., Ltd.	22.50
Bill Pmt Check	03/09/2017	49592	Midwest Tape	819.35
Bill Pmt Check	03/09/2017	49593	Penworthy Company, The	416.62
Bill Pmt Check	03/09/2017	49594	Quill	288.99
Bill Pmt Check	03/09/2017	49595	RAILS	25.00

Indian Prairie Public Library District
Account QuickReport
As of March 31, 2017

18

Type	Date	Num	Name	Amount
Bill Pmt Check	03/09/2017	49596	Recorded Books, LLC	99.00
Bill Pmt Check	03/09/2017	49597	Runco	157.28
Bill Pmt Check	03/09/2017	49598	VISOgraphic	618.61
Bill Pmt Check	03/09/2017	49599	Bal Industries	1,080.00
Bill Pmt Check	03/09/2017	49600	Dynegy Energy Services	4,234.88
Bill Pmt Check	03/09/2017	49601	Fox Valley Fire & Safety	141.00
Bill Pmt Check	03/09/2017	49602	Home Depot	20.94
Bill Pmt Check	03/09/2017	49603	Kroeschell Service	608.00
Bill Pmt Check	03/09/2017	49604	Neviol Inc.	4,490.00
Bill Pmt Check	03/09/2017	49605	Speciality Mat Service	179.86
Bill Pmt Check	03/16/2017	49606	Alphagraphics	79.13
Bill Pmt Check	03/16/2017	49607	Call One	752.60
Bill Pmt Check	03/16/2017	49608	Comcast	189.85
Bill Pmt Check	03/16/2017	49609	Edmonds Incorporated	201.03
Bill Pmt Check	03/16/2017	49610	Groot Industries, Inc.	223.14
Bill Pmt Check	03/16/2017	49611	Kroeschell Service	5,296.00
Bill Pmt Check	03/16/2017	49612	Midwest Tape	1,205.77
Bill Pmt Check	03/16/2017	49613	OverDrive	1,193.52
Bill Pmt Check	03/16/2017	49614	Runco	57.16
Bill Pmt Check	03/16/2017	49615	Stephens Plumbing & Heating, Inc.	505.00
Bill Pmt Check	03/16/2017	49616	Unique Management	62.65
Bill Pmt Check	03/16/2017	49617	Waterlogic East LLC	133.23
Bill Pmt Check	03/22/2017	49618	Baker & Taylor	3,291.26
Bill Pmt Check	03/22/2017	49619	Baker & Taylor (video)	582.48
Bill Pmt Check	03/22/2017	49620	Burr Ridge Village Center	96.30
Bill Pmt Check	03/22/2017	49621	Case Lots Inc.	262.10
Bill Pmt Check	03/22/2017	49622	Gale/CENGAGE Learning	721.34
Bill Pmt Check	03/22/2017	49623	Ingram Library Services	436.96
Bill Pmt Check	03/22/2017	49624	LM Information Delivery, Inc.	2,466.13
Bill Pmt Check	03/22/2017	49625	Magnolia Journal	40.00
Bill Pmt Check	03/22/2017	49626	Midwest Tape	505.53
Bill Pmt Check	03/22/2017	49627	New York Times, The	367.00
Bill Pmt Check	03/22/2017	49628	OverDrive	540.99
Bill Pmt Check	03/22/2017	49629	Palmisano, Stacy	20.52
Bill Pmt Check	03/22/2017	49630	Penguin Random House LLC	150.00
Bill Pmt Check	03/22/2017	49631	Runco	255.42
Bill Pmt Check	03/22/2017	49632	Thomson Reuters West	67.48
Bill Pmt Check	03/22/2017	49633	Trapp, Sandra	75.00
Liability Check	03/23/2017	49634	Nationwide Retirement	660.00
Liability Check	03/23/2017	49635	Vantagepoint	968.19
Bill Pmt Check	03/28/2017	49636	Alarm Financial	72.00
Bill Pmt Check	03/28/2017	49637	Bal Industries	1,245.00
Bill Pmt Check	03/28/2017	49638	Bank of America	4,650.46
Bill Pmt Check	03/28/2017	49639	BCBS	11,008.18
Bill Pmt Check	03/28/2017	49640	Birmingham, Laura	54.99

12:20 PM
03/07/17
Accrual Basis

Indian Prairie Public Library District Account QuickReport As of March 31, 2017

Type	Date	Num	Name	Amount
Bill Pmt Check	03/28/2017	49641	Colonial Life	82.53
Bill Pmt Check	03/28/2017	49642	Darien Park District	1,839.74
Bill Pmt Check	03/28/2017	49643	DuPage County Public Works	747.48
Bill Pmt Check	03/28/2017	49644	Hanson, Annette	50.00
Bill Pmt Check	03/28/2017	49645	NCPERS Group Life	80.00
Bill Pmt Check	03/28/2017	49646	OverDrive	867.35
Bill Pmt Check	03/28/2017	49647	Principal Life Insurance Company	657.59
Bill Pmt Check	03/28/2017	49648	Quill	530.95
Bill Pmt Check	03/28/2017	49649	Rivistas Subscription Services	20.85
Bill Pmt Check	03/28/2017	49650	Runco	191.39
Bill Pmt Check	03/28/2017	49651	Strohmaier, Dana	11.99
Bill Pmt Check	03/28/2017	49652	VSP Vision	122.55
Bill Pmt Check	03/28/2017	49653	Wlosinski, Maria	10.70
Bill Pmt Check	03/28/2017	49654	Ziebka, Emily	50.00

Total 10121 - Checking JP Morgan Chase
TOTAL

75,568.05
75,568.05

Bills for approval – Electronic Payments & Automatic Withdrawals

March 2017

Vendor	Purpose	Date Paid	Amount Paid
EFTPS-Federal	Payroll taxes	03/10/2017	20,111.58
ILDOR-State	Payroll taxes	03/10/2017	2,673.95
EFTPS-Federal	Payroll taxes	03/24/2017	22,220.42
ILDOR-State	Payroll taxes	03/24/2017	2,688.22
IMRF	Payroll Pension	03/28/2017	20,794.30
Nicor	Gas	03/21/2017	2,140.72
Chase/US Bank	Credit Card Fee	03/02/2017	202.61
Hinsdale Bank	Fee-Direct Deposit	03/01/2017	25.00

2017 ANNUAL ORDINANCE AUTHORIZING
PUBLIC LIBRARY NON-RESIDENT CARDS

WHEREAS, the Indian Prairie Public Library District is a tax-supported public library; and

WHEREAS, people residing within the jurisdictional boundaries of the Indian Prairie Public Library District pay taxes to support the library, and so need pay no additional fee to be eligible to receive a library card; and

WHEREAS, PA 92-0166 stipulates that "A person residing outside of a public library service area must apply for a non-resident card at the public library located closest to the person's principal residence"; and

WHEREAS, the Office of the Illinois Secretary of State has issued regulations defining the "closest public library" and also providing three formulas which public libraries can use to determine the non-resident fee; and

WHEREAS, the Board of Library Trustees of the Indian Prairie Public Library District has determined for its 2017-2018 fiscal year, commencing July 1, 2017 and ending June 30, 2018, to participate in the non-resident reciprocal borrowing program of its regional library system and to issue non-resident library cards.

NOW, THEREFORE, BE IT AND IT IS HEREBY ORDAINED BY THE BOARD OF LIBRARY TRUSTEES OF THE INDIAN PRAIRIE PUBLIC LIBRARY DISTRICT as follows:

SECTION 1: Individuals residing beyond the jurisdictional boundaries of the Indian Prairie Public Library District whose closest public library is the Indian Prairie Public Library District, and not residing within the boundaries of another public library, may purchase a non-resident fee card during fiscal year 2017-2018, calculated according to the General Mathematical Formula (23 Ad. Code 3050.60(a)).

SECTION 2: Individuals residing beyond the jurisdictional boundaries of the Indian Prairie Public Library District, but owning (as an individual, a partner, the principal stockholder, or other joint owner) taxable property within the jurisdictional boundaries of the Indian Prairie Public Library District, or serving as a Senior Administrative Officer of a firm, business or other corporation owning taxable property within the jurisdictional boundaries of the Indian Prairie Public Library District, notwithstanding anything to the contrary in this Ordinance, may obtain one (1) non-resident library card without payment of the non-resident fee upon presentation of the most recent tax bill upon that taxable property; provided however, that in no event shall the privileges and use of the Library be extended to more than one (1) individual non-resident for each parcel of taxable property. Each non-resident library card issued pursuant to this Section is limited to the exclusive use of the individual whose name appears on its face.

SECTION 3: The President of the Board of Library Trustees shall notify the regional library system in writing within 30 days of the adoption of this Ordinance, stating (a) the effective date of this Ordinance, (b) the beginning and ending dates of the 12-month period of validity for non-resident library cards issued pursuant to this Ordinance, and (c) the fee formula as set forth herein.

SECTION 4: The Indian Prairie Public Library District shall continue to honor all non-resident library cards heretofore issued by the Library, for the full term of purchase.

SECTION 5: The Indian Prairie Public Library District shall cooperate with other participating area public libraries and the regional library system and adjacent regional library systems to determine the appropriate non-resident service areas, as stated in 23 Ad. Code 3050.25.

SECTION 6: The Policy of the Indian Prairie Public Library District for service to non-residents, including a description of the Library's service areas and the methods of calculating fees, shall be available for public inspection at the Library.

SECTION 7: A valid non-resident library card issued by the Indian Prairie Public Library District pursuant to this Ordinance shall accord a non-resident library cardholder all the services which this Library provides to its residents, including reciprocal borrowing privileges.

ADOPTED this 19th day of April, 2017, pursuant to roll call vote as follows:

AYES:

NAYS:

ABSENT:

Victoria Suriano, President

ATTEST:

Beena Deshmukh, Secretary

SERVICES

23

474 3D Printer-Maker Equipment

The library's ~~3D printer maker equipment~~ is available to Indian Prairie Public Library cardholders. ~~to make three dimensional objects in plastic using a design that is uploaded from a digital computer file.~~

Patrons are not permitted to use the library's ~~3D printer equipment~~ to create objects which are:

- Prohibited by local, state or federal law.
- Unsafe, harmful, dangerous or pose a threat to the well-being of others.
- In violation of the terms of use of the manufacturer of the ~~3D printer equipment~~.
- Obscene, sexually explicit or inappropriate for the library environment.
- In violation of a person's intellectual property rights, e.g. the ~~printer equipment~~ may not be used to reproduce objects which are protected by a copyright, patent or trademark.

The library reserves the right to review and approve all materials before ~~printing production~~. The design may be examined to ensure compliance with this policy and whether it is capable of production. If there is a problem with the design and/or production, the patron will be informed of the problem(s) and the change(s) needed before the design can be ~~printed-made~~. The library cannot guarantee that a ~~print production~~ job will be completed within a particular time frame. The library recognizes that an original design is the property of the designer and we will not duplicate that design for someone else.

The library reserves all rights to:

- Refuse any ~~3D print~~ request.
- Stop ~~printing a request the project~~ due to time or ~~printer equipment~~ capabilities.
- Set a limit as to the maximum amount of time a ~~print job project~~ may take.
- ~~Charge users for print requests. Set a price for projects.~~
- Limit the number of ~~print~~ requests.
- Limit access to ~~3D printing maker services~~ to Indian Prairie Public Library District cardholders.

Adopted 8/20/14, complete review & revisions approved 5/18/16

Resolution #2017-A

*A Resolution Honoring Julia Lacayo
Indian Prairie Public Library District
Board Trustee*

WHEREAS, Julia was Trustee on the Indian Prairie Public Library District Board from 2013 to 2017, serving as Building and Grounds Committee Member and Policy Committee Member; and

WHEREAS, throughout her tenure, she distinguished himself as a dedicated and effective trustee and public official; and

WHEREAS, through her work on this Board, she helped nurture, enhance and perpetuate an important community service, thereby enriching the quality of life in Darien, Willowbrook and Burr Ridge;

NOW, THEREFORE, BE IT RESOLVED, that this Board expresses to her its sincere appreciation for her wise council and sound judgment; commends her for her exemplary service to it and to the Library; and congratulates her for a job well done; and

BE IT FURTHER RESOLVED, that the Board extends to her its heartfelt wishes for continued success and much happiness.

Adopted this 19th day of April, 2017.

AYES:

NAYS:

ABSENT:

Victoria Suriano, President

ATTEST:

Beena Deshmukh, Secretary

Director's Report
April 2017

25

Committee Meetings

Please bring your calendars to set dates for committee meetings.

Self Service Stations

After conferring with the department heads and reviewing the summer activities we are planning on introducing the new self service checkout and checkin stations in late August to coincide with the delivery of the library's newsletter. One processing change that we will start to make is to place the bar code on the front of books. The bar code is already on the front of the DVDs and CDs. Placing the bar code on the front of the book instead of inside the cover will make it more visible to our patrons. Often they are looking for the bar code and tend to try to use the ISBN code on the back of the book.

DarienFest

As part of DarienFest the Darien Chamber will be auctioning off ten Adirondack chairs that have been artistically painted by Darien school art classes. The chairs will be displayed in the library during the summer. As it stands now, we'll feature three - four chairs at a time.

Federal Monies

President Trump's proposed budget to Congress includes removing appropriations for the Institute for Library and Museum Services (IMLS). The IMLS administers \$183 million through the Library Services and Technology Act (LSTA). This provides funding to the Illinois State Library which then provides funding to the systems to support delivery services (\$1,880,238), databases (\$1,104,630) and services for the blind (\$622,309) among other things. I contacted the library's Congressman, Bill Foster, as well as my own, Daniel Lipinski, to ask them to support funding of LSTA grants. Both have signed a letter of support for LSTA funds. The next hurdle will be with the Senate.

Staff

Staff Institute Day was Friday, March 31. I shared projected financial information with the staff as well as upcoming plans for the library. Department heads shared upcoming plans for their departments as well as recent technology. We had a terrific presentation by SCARCE about reusing and recycling. In the afternoon staff visited a total of 11 libraries. Each had particular questions/activities to use to review the services of that library. Afterwards they came back and shared the good and bad of what they observed. Departments are now taking this information to determine ways we can improve the user experience for our patrons. We have lots of great ideas! Staff really appreciated the opportunity to visit other libraries.

For National Library Week, which also includes National Library Worker's Day, we provided a soup and salad lunch on one day and a day with muffins and fruit. In addition, each day we featured water flavored with various fruits and reminded staff of the importance of hydration. One of the days during this week was "your favorite sports team" and staff could wear jeans with a shirt promoting their favorite team.

James Doane has been hired as a Youth Services Associate starting April 26 at \$14.88/hour. Deidre Winterhalter has been hired as a Substitute Youth Services Associate starting April 22 at a salary of \$13.11/hour.

Continuing Education

Online class – Storytelling 101 for Fundraising. 3 sessions. Laura, Marianne and I continued taking this 6 week online course to receive training on how to use storytelling to fundraise and to share the impact that the library has in peoples' lives.

Staff Institute Day – Jamie, Nancy, Maria, and Stacy

Quickbooks webinar – Nancy

Chase webinar on cybersecurity – Nancy

Maria conducted training for Marianne, Theresa and Laura on how to use the online room reservation system.

Meetings

Two trustee orientation meetings with Asma

SWAN Board meeting

Two department heads meetings

Willowbrook Coalition Executive Board meeting

Debbie two one-on-ones

Laura two one-on-ones

Natalie two one-on-ones

Tony two one-on-ones

Ann two one-on-ones

Nancy, Maria and Stacy met to review admin procedures

I met with Nancy, Maria and Stacy to review procedures for online room reservations.

Nancy – How-To Expo Committee meeting

Articles

I included an article about the Fall 2016 referendums and an article summarizing the results of *Library Journal's* 2017 budget survey.

Jamie Bukovac, Director

LIBRARY Directors Report (F)
- distributed @ mtg.

≡ MENU

[WORKSHOPS \(HTTP://WWW.THEGOODMANCENTER.COM/WORKSHOPS/\)](http://www.thegoodmancenter.com/workshops/)

[ABOUT \(HTTP://WWW.THEGOODMANCENTER.COM/ABOUT/\)](http://www.thegoodmancenter.com/about/)

[RESOURCES \(HTTP://WWW.THEGOODMANCENTER.COM/RESOURCES/\)](http://www.thegoodmancenter.com/resources/)

[CONTACT \(HTTP://WWW.THEGOODMANCENTER.COM/CONTACT/\)](http://www.thegoodmancenter.com/contact/)

Give the People What They Want: A Story

Free-Range Thinking | December 2000

Even if you have reams of evidence on your side, remember: numbers numb, jargon jars, and nobody ever marched on Washington because of a pie chart. If you want to connect with your audience, tell them a story.

There's a maxim in public speaking that holds true whether you're addressing five people or five hundred: *in a two-hour speech, people will remember a 2-minute story*. Ten thousand years of conditioning may have something to do with it. As a species, we evolved in a story-telling culture: that's how each clan preserved its most important lessons and ensured they would be passed on to succeeding generations. Even today, we read stories to our children beginning at very early ages, implicitly teaching them to look for the narrative structure that can bring order and meaning to a seemingly random jumble of events (otherwise known as "life").

Which makes me wonder about all the presenters and public-speakers I see these days who *don't* tell stories. When they were children and bedtime rolled around, did their parents deliver a PowerPoint presentation with bulleted arguments against building a house out of twigs or straw? Or does the explanation lay deeper in the past – perhaps a fork in our species' evolutionary road that somehow separated the Story-Tellers from the Clan of the Bar Graph?

Don't get me wrong here: I'm not suggesting that everyone must become Garrison Keillor, Spaulding Gray, or whoever your favorite story-teller may be. Rather, I simply want to reinforce the importance of telling stories if your goal is to educate, persuade, or in any way connect with your audience. Just consider the following:

Every day, the media pump out thousands of stories about how we are treating the planet, how we treat each other, how we take care of ourselves. In this daily deluge are stories that are small enough to be easily digested, simple enough to be told and re-told, but sufficiently clear and compelling that they can illuminate larger issues. As a professional communicator, your job is to find those stories and to use them to help your audience appreciate the importance of your work. Believe me: people are waiting to hear them, and have been for about 10,000 years.

29

Assistant Director's Report
April 2017

Building:

I have finished interviewing project managers for the tuck-pointing project. My recommendation is included in this packet.

The replacement Receiving Room doors have been installed. Suburban Door did a great job on the project.

We are experiencing a leak in the basement above the Electrical Room. Mike was able to pinpoint the leak to a conduit pipe that is rusted open. The pipe runs under gravel in the chiller area. Because the pipe is rusted open, water is getting in, traveling through the pipe and into the ceiling of the Electrical Room. I am getting a quote from our electrician on replacement of the pipe.

I am currently getting pricing on adding solar panels to reduce energy costs. The panels would be attached to the roof above the entrance as this area gets the most sun. I plan to look for a grant to cover costs of the project.

Community:

The 2017 How to Expo will be held on Saturday, April 29th from 1pm-4pm. We have a variety of presenters on a range of topics:

- The Chicago Swordplay Guild will demonstrate live sparring demos with swords, armor, gauntlets, and more!
- J. Jill will demonstrate scarf-tying.
- The Darien Garden club will show how to prepare a container garden.
- The Darien Garden Club will host an "Ask the Experts" table.
- Numismatist, Don Amirante, will give history of and appraise coins
- Paulette Allan of *Your Dog Tutor*, will show how to teach your dog some basic tricks with some basic training techniques.
- Diana Simaitis, Event and Catering Manager at Mariano's will demonstrate how to make food art garnishes.
- Artist Rachel Rach will demonstrate how to create a mosaic on round stone.
- Jillian Wisniowicz will teach basic arm knitting.
- A demonstration of the practice of Origami by folding Origami paper according to traditional patterns with Ayah Kudaimi.
- Amanda Frankel of *Stampin' Up!* will demonstrate "Lunchbox Love Notes". Creating locker, lunchbox and backpack notes for your loved ones.
- Hannah K. Davis of Paper Moose Studio will demonstrate how to create cards using rubber stamps and a variety of materials.
- Indrani Hausner will demonstrate how to make curry powder, the blend of spices that gives essential Indian flavor to cuisine.

- Jez Layman will present “How to Adult” and give tips and answer questions on a variety of topics including resume writing, getting a first apartment, feeding yourself, budgeting and more – including a demonstration of how to fold a fitted sheet!
- Sophia Porter, a hairstylist and makeup artist represented by Wilhelmina International, will share and demonstrate some of the best-kept beauty secrets.
- Get an introduction to the wide world of tabletop roleplaying games with Jason Peters. Play an exciting introductory scenario of the award-winning Dungeon World game and find out about other games in the diverse hobby combining gameplay and storytelling.
- Artist Rick Ernst will give demonstrate basic drawing and sketching.
- Learn basic carpentry with Mike Armstrong of Mike’s Wood Workings.
- Kids & Teens Staff will present the following:
 - How to make musical instruments (Katie and Jane)
 - How to make puppets (Monica)
 - How to “Disney” (Including travel tips and activities for kids) (Heather)
 - Marble Machines (Tyler)
 - How to make marbled paper (Heidi)
- Technology Staff will also have a “Maker Lab” where staff will highlight the library’s maker equipment, digital media and tech gadgets. Participants will learn how to:
 - Carve a design into wood
 - Use a green screen for photography
 - Scan an object and prepare it for 3D printing
 - Use and checkout STEM kits and tech gadgets from the library

Staff Institute Day:

We had another great turnout - 83 staff - for Staff Institute Day.

As a part of our day, Kay McKeen from SCARCE did a presentation for us, “Sustainability at Home and IPPL”. Kay is very passionate about the environment and conservation of resources and her passion shines through during her presentations. This was the last step to obtaining our “Green Flag” from DuPage County. I will be working with Kay to coordinate the presentation of the flag at a Board Meeting this summer.

Friends of the Library:

The Book Nook made \$702.50 in March.

The Friends’ April 9th program *Hamilton’s Women* has a great turnout where 80 people attended. (\$275)

The afternoon movies have come to be very popular! The April 6th movie *The Light Between the Oceans* had 81 people attend.

The Friends have some upcoming programs:

- 4/20 *Sully*
- 5/4 *Arrival*
- 5/6 *Guardians of the Galaxy*

Marketing:

Marianne's report for March is attached.

Meetings:

- 3/16 One on one with Jamie
- 3/21 Department Head Meeting
- 3/22 Inclusivity Committee
- 3/23 One on one with Marianne
- 3/24 Volunteer interview
- 3/30 Volunteer interview
- 4/4 Department Head Meeting
- 4/6 One on one with Marianne
- 4/11 One on one with Jamie
- 4/18 Department Head Meeting
- 4/19 Board Meeting

Continuing Education:

- 3/20 The Storytelling Non-Profit Master Class (Week 3)
- 3/21 Community Engagement @Evanston Public Library
- 3/28 The Storytelling Non-Profit Master Class (Week 4)
- 3/31 Staff Institute
- 4/5 The Storytelling Non-Profit Master Class (Week 5)
- 4/12 The Storytelling Non-Profit Master Class (Week 6)

Submitted by: Laura Birmingham



Marketing Department Report – March 2017

Teen Job Fair

IPPL, Darien Chamber of Commerce, and Willowbrook/Burr Ridge Chamber of Commerce and Industry hosted their third annual Teen Job Fair on Saturday, April 8, from 1 to 3 p.m. at the library. Approximately 200 teens seeking employment, internships, and/or volunteer opportunities attended the event. Participating businesses included: Chick-fil-A, The Community House, Culver's, Elite Tutoring Place, Group Benefits Partners, McDonalds, Nicholas Pitzer State Farm Agency, Panera Bread, Portillo's, SportsKids Inc., TGI Fridays, and Zazzo's. In addition, Countryside Bank had a money management information table.

How-To Expo

The 2017 How-To Expo will take place on Saturday, April 29, from 1 to 4 p.m. and promotion is underway. The event webpage has been updated, and a promotional video to be shared on social media is in the works. Special eNews' are scheduled for April 14, 21, and 28. In addition, Marianne plans to create a Selfie Station with a backdrop and props based on the workshop topics for participants to take social media photos during the event.

Story Plan

Marianne attended a six-week online Storytelling Master Class with Jamie and Laura to enhance the library's story plan, including creating a culture of storytelling at the library. A planning session is scheduled for May.

Newsletter

Production of the summer newsletter is underway, and it will be delivered to resident mailboxes by Saturday, May 20.

eNews

There are currently 17,670 (+104) email addresses on the mailing list. In addition to the regular weekly eNews, Marianne sent a special eNews on March 27 to notify of SWAN maintenance. The links generating the most clicks in March were the links to the Passport webpage in the March 14 eNews (292), the Local Authors Fair event page in the March 7 eNews (131), and the Library Journal article featuring Tyler in the March 28 eNews (114). In addition, more than half (55-60%) of our readers continue to open the eNews on a mobile device.

Social Media

The library's organic reach on Facebook continues to grow. The post with the largest reach was Laura's March 26 link to the Kidlist list of best libraries for kids in the western suburbs. The post set a record for the library, reaching 6,841 people and receiving 213 reactions (198 likes, 14 loves, 1 wow), 22 comments, and 35 shares. Laura also posted a "10 Books to Read if You Love This Is Us" that reached 2,434 people, receiving 39 reactions, 12 comments, and 17 shares. In addition, the total number of page likes has grown to 1,412 (+21).

Darien Park District

Per Action 5.2.2.7, Marianne submitted items to the Darien Park District for their spring brochure, which was mailed to residents in March. A copy of the page is included in this packet.

Darien Neighbors Magazine

Marianne submitted an Around the Block item (Passport Acceptance Service) for the May/June issue. The issue features the Chamber Directory and Community Guide and does not include a calendar.

Suburban Life

Natalie has written a *Suburban Life* Community Voice column about the Seed Library and spring gardening programs for an April issue. The article will be included in a future packet once it is published.

Reading Resolution

As part of Strategy 2.1.3, Marianne and Jennifer initiated the 2017 Reading Resolution project, which will utilize and promote the library's readers' advisory services throughout the year. The Reading Resolution promotion encourages adults to set a reading goal, meet it, and turn in their reading logs to be entered into a drawing for a \$100 gift card to their favorite bookstore.

Marianne's Meetings

Community

Willowbrook/Burr Ridge Chamber Luncheon Meeting at Chuck's on March 1

Continuing Education

Simple Strategies for Social Media Webinar on March 2
 Storytelling Master Class w/Jamie & Laura on March 7
 Storytelling Master Class w/Jamie & Laura on March 15
 Storytelling Master Class w/Jamie & Laura on March 20
 Communico Reservation Training w/Maria on March 24
 Storytelling Master Class w/Jamie & Laura on March 28
 Staff Institute Day on March 31

Meetings

Meetings w/Laura on March 9 and 23
 Meeting w/Theresa on March 24
 30th Anniversary Brainstorming Session on March 1
 ESL Marketing Meeting w/Joe on March 1
 Summer Reading Meeting w/Jen on March 2
 How-To Expo Planning Committee Meeting on March 15
 Business Mailing Meeting w/Jamie, Tony & Shirley on March 21
 Linda LeClercq & Rosanne Druckemiller (VISOgraphic) Meeting on March 21
 Review w/Laura on March 22
 Interview w/Tyler on March 24

Theresa's Meetings

Contributing to the Profession

Created Illinois Library Association's Spotlight a Library Celebrity contest flyer



Eligibility: Nominees must be professional librarians working in an Illinois library who work with young adults and are current members of ILA.

Prize: \$200, framed certificate, recognition of your super librarian powers.

Application Deadline: May 15, 2017

Go to ila.org/about/awards/young-adult-librarian-of-the-year-award to submit nominations!



Sharon Ball was an advocate for the Young Adult Librarians in Illinois for many years as a consultant for the North Suburban Library System. ILA honors her journey through this award, supported by ILA and sponsored by Sourcebooks.

Continuing Education

Cityscape vector tutorial in Illustrator (<https://medialoot.com/blog/create-a-vector-cityscape-scene-in-adobe-illustrator/>)

Communico reservations and receiving donations training on March 24

Meetings

Summer Reading Challenge/Fiber Fest Logo Meeting w/Natalie & Marianne on March 16

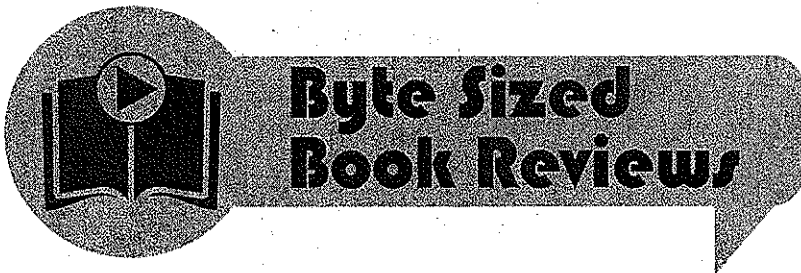
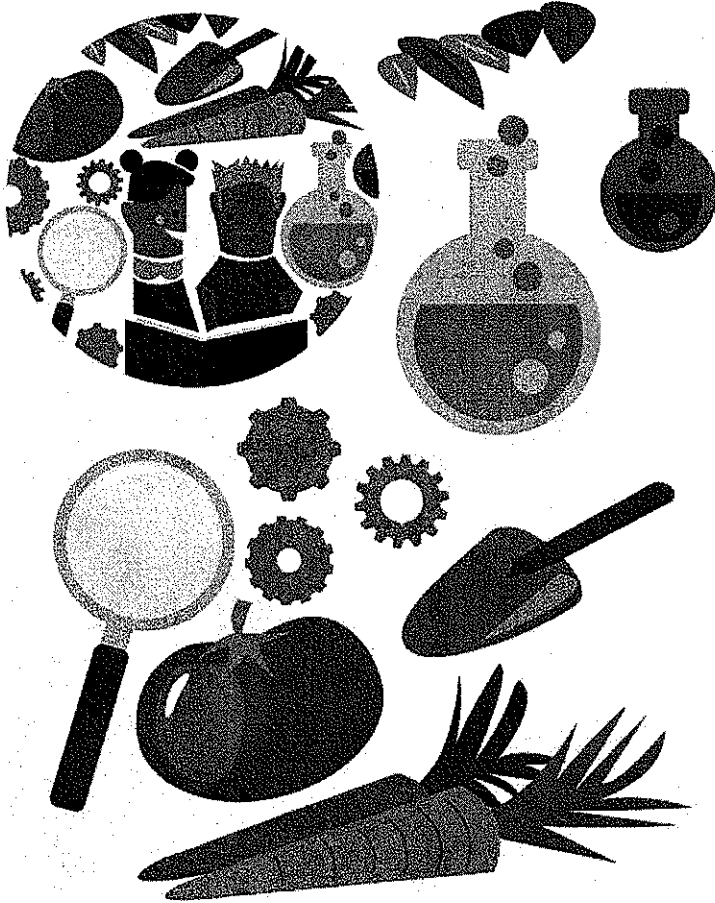
Bookchat Meeting with Monica on March 21

Linda LeClercq & Rosanne Druckemiller (VISOgraphic) meeting on March 21

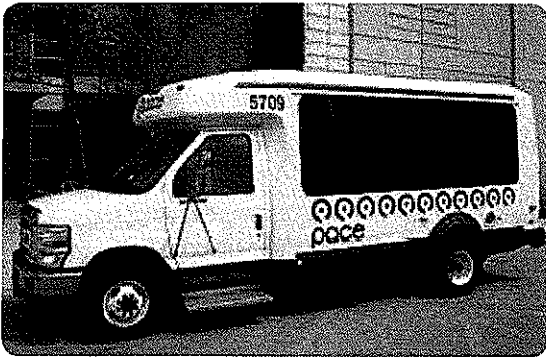
Inclusivity Committee Meeting on March 22

Graphics/Website

In addition to day-to-day publications, TV slides, and website updates, Theresa designed the summer challenge logo and graphics, as well as a logo for Byte Sized Book Reviews.



Marianne Ryan, Marketing Coordinator
April 12, 2017



Downers Grove Township Dial-a-Ride

Dial-A-Ride is a curb-to-curb shared ride service for Township residents who are 65 and over. It is also a service for qualified persons with disabilities of any age. In order to use the service, riders must have a valid RTA or ADA card. Questions and registration contact Joan Nichols at (630) 719-6685.

Qualified residents 65 and older can apply for a RTA card, in person, at the Township office. The price for the accompanying picture is \$3.00. The Township address is 4340 Prince Street, Downers Grove. Qualified persons with disabilities of any age, please call the Township office for an application, (630) 719-6685.

You must bring one of the following:

A driver's license, State issued ID card, US Immigration Alien Registration card (copy of both sides) or a passport.

The Dial-A-Ride service is provided to and from any point within the Township of Downers Grove area. This includes service to Good Samaritan Hospital. Service is provided from 8 am to 4 pm, Monday through Friday, excluding major holidays. The fare is \$3.00 for each one-way ride.


Reservations for general-purpose rides can be made one or two business days in advance. Rides for medical appointments can be made up to a week in advance. An escort may accompany a passenger. The escort does not have to be registered but does have to pay a separate \$3.00 fare.

Division of Human Services

Phone: (630) 719-6670 Fax: (630) 719-6608



Indian Prairie Public Library



HOW-TO EXPO

The Indian Prairie Public Library will host its 2nd annual How-To Expo on Saturday, April 29, from 1 to 4 p.m. The free, all-ages celebration of the creative and do-it-yourself mindset will take over the entire library with 30 workshops to choose from. All workshops will be taught by community members and local business owners.

For more information, including a full schedule of workshops, visit www.howtoexpo.ippl.info.

TEEN JOB FAIR

The Indian Prairie Public Library will host its 3rd annual Teen Job Fair on Saturday, April 8, from 1 to 3 p.m.

The fair, for teens seeking employment, internships, and/or volunteer opportunities, is co-hosted by the Darien Chamber of Commerce and Willowbrook/Burr Ridge Chamber of Commerce and Industry. Register at www.calendar.ippl.info.



Celebrate Free Comic Book Day at the Indian Prairie Public Library on Saturday, May 6! The library will be giving away free comics and comic-themed prizes for all ages in the lobby (while supplies last) from 1 to 4 p.m. Plus there will be superhero

crafts and activities, and the opportunity to take your photo with a costumed character!

Visit our website, ippl.info for more information
401 Plainfield Road, Darien, IL 60561 • Phone: (630) 887-8760

Adult Services Monthly Report

January 2017

On March 15, we went live with Ebsco Discovery Service as an added feature to the Enterprise catalog. It will be interesting to see what impact this will play in patrons using our databases. I have noticed over the past few months sessions in our databases ticking upward with this month being the largest number of uses across all databases since March of 2016.

Along with Jamie and Natalie, I visited the food pantry at Anne M. Jeans Elementary School to discuss what services the library could provide on the evenings the food pantry is open. I am excited by the opportunity to expand our external offerings especially once the community center planned for the building is completed.

I worked on presentations I will be doing in April at the SWAN DUX event "Quacking the Code". These are sessions DUX has planned to help staff from SWAN libraries be more efficient in helping patrons and improving the Sirsi/Dynix experience. My sessions are: using EBSCOadmin to administer Ebsco Discovery Service offerings and how to submit a good SWAN help desk ticket.

On Staff Institute Day I talked to staff about Adult Services weeding efforts, gave a brief overview of Ebsco Discovery Service, and spoke about the revival of an Adult Summer Reading program. We will be doing something similar to what the teens do in that each patron who wants to participate will get a punch card. They will get one punch – or stamp – for every book they read or listen to, movie they watch, equipment they check out, library program they attend, etc. After ten punches/stamps, they can drop the card into one of three collection bins with each bin targeted toward a different award. The awards are themed gift baskets:

- Food and wine – a \$50 Cooper's Hawk gift card along with a selection of non-perishable food items they have to offer along with a bottle of wine.
- Movies – a \$50 gift card to a local theatre chain along with various movie snack offerings and movie themed items.
- Books & Reading – a \$50 gift card to Barbara's Bookstore along with items that have a reading or book theme.

The Friends will be providing funds for the gift baskets.

I was tasked with visiting Woodridge Public Library on Staff Institute Day and I found it interesting in how the library is doing certain things. I liked the fact they had a variety of study/conference room sizes available to accommodate different size groups. I also liked how they pulled out their oversize books into a separate collection. This led to having their main collection look much cleaner as they did not have all the oversize books resting on their edges or spines and sticking out from the shelves.

Monthly Highlights

- Shirley noticed a jobs center at a Goodwill store she visited. She then reached out to Goodwill's Workforce coordinator Anne Marie who expressed great enthusiasm and interest in collaborating with the library. She and Jez met with Anne Marie and Anne Marie and Jez will work on kicking off a job club and doing some programs. Shirley will also set up a lobby session and has forwarded information to Heidi as Goodwill offers job and career programs for teens.

- Jennifer worked with Marianne and Natalie to coordinate Adult Services summer reading initiative with what Kids & Teens is doing as well as to get marketing pieces developed. She is working with Dave to do short video reviews of books to be posted to Instagram. The program will be called Byte Sized Book Reviews. She had eight people come to her eLibrary drop in. Five iPhone/iPad users and one each Google Nexus, Kindle Fire and Windows computer with four people wanting Overdrive assistance; four people wanting Hoopla assistance; and one each needing Axis360 and Zinio assistance.
- Mary K. helped to coordinate with the Darien Historical Society a program about the restoration of Camp Douglas, a civil war site located on the south side of Chicago that was used to train Union Army soldiers and later became a large POW camp. She has seen an uptick in program attendance that she attributes to publicizing library programs on MeetUp.
- Joe's weeding and consolidation of the DVD collection is bearing fruit as the recently returned shelves are now much more manageable. Pages were having difficulty shelving recently returned items due to the lack of space on the shelves. This has been accomplished by cutting back the number of copies of older titles we have on hand as well as moving more duplicate copies to our overflow shelving in the back hallway. He has also taken on a new regular volunteer who we hope will be able to assist in inventory of the library collections as we complete weeding various areas.
- Jez initially signed up for MeetUp as a six-month trial. After what we consider much success (see her report following) we have again subscribed for another six months. As she notes, we are reaching people who we may not normally reach through our traditional marketing vehicles and so far they have all left five star reviews of the programs and events they have attended. She also did a survey of our 20 and 30 something population using Survey Monkey. Her report on this survey also follows the end of this report. Her #LibSocial group was also highlighted on an ALA report on the ALA website about how libraries are reaching out to "emerging adults".
- Cindy's hard work on the Author Fair bore great fruit as we had 141 people come through the fair and 50 people attended at least one of five talks given by various authors who were in attendance at the fair. We received a lot of good comments about the event.

Community

- As noted above, Shirley has reached out to Goodwill to establish a jobs initiative. She has also been working with Tony to plan a Lunch & Learn on April 19 for members of the Darien Chamber highlighting business resources the library offers.
- Jennifer provided resources to eight book clubs – five via e-mail, three by print – on eight new titles being read. None of the titles are duplicates of what has previously been requested.
- Mary K. attended the Darien Historical Society Board Meeting and helped with the Museum Open House.
- Tony visited the food pantry at Anne M. Jeans Elementary School to discuss possible library involvement.

Contributing to the Profession

- Jennifer attended the Adult Reading Round Table steering committee on March 2 and began planning the biannual meeting for the eMediaLibrary (Overdrive) group.

- Joe coordinated the Libraries English and Reading Network "Assisting Immigrant Communities" workshop at Oak Park Public Library. Fifty librarians from area libraries attended the workshop on March 15.
- Jez submitted an article on programming for 20-30 somethings to the annual iRead Resource Guide. She has also submitted a proposal to present at ILA Annual Conference on this same topic.
- Tony has been asked by the incoming ILA President to serve as chair of the Best Practices Committee this year. He has been on the committee for five years and this is the final year of his current term.

Continuing Education

- Jennifer attended a LACONI workshop on trends in weeding and collection development on March 16 and an ARRT workshop called "On the Same Page" on March 23.
- Mary K. attended the DuPage Genealogy Conference on March 11.
- Jez viewed a webinar on good practices for libraries using the Instagram social media platform on March 9.
- Tony worked with a representative from Ebsco on March 27 on tweaking Ebsco Discovery Service.

User Experience

- Adult Services staff visited area libraries as secret shoppers on Staff Institute Day and came together to discuss what was observed. Conversation on this will continue at the April department meeting.

Meetings

Date	Meeting	Staff
1-Mar	WBBR Chamber Luncheon	Shirley
1-Mar	One-on-One	Shirley & Hillary
1-Mar	Baker & Taylor 360 Ordering Interface with April	Jennifer
1-Mar	30th Anniversary Brainstorming	Jez
2-Mar	Reading Resolution & Adult Summer Reading with Marianne	Jennifer
2-Mar	Department Head Meeting	Tony
2-Mar	ARRT Steering Committee	Jennifer
6-Mar	One-on-One	Tony & Jennifer
7-Mar	One-on-One	Tony & Shirley
8-Mar	Department Leadership Meeting	Tony, Shirley & Jennifer
8-Mar	Darien Historical Society	Mary K.
9-Mar	Book Review Videos with Dave	Jennifer
13-Mar	One-on-One with Jamie	Tony
14-Mar	Goodwill Workforce collaboration	Shirley & Jez
14-Mar	Jobs Programming	Shirley & Jez
15-Mar	Department Monthly Meeting	All Librarians & Associates

15-Mar	Summer Reading Programs with Natalie	Jennifer
15-Mar	How-to Expo Planning	Jez
17-Mar	Darien Chamber Women in Business	Shirley
21-Mar	Mailing to Business Community with Jamie	Tony & Shirley
21-Mar	Department Head Meeting	Tony
22-Mar	Quality Books Visit	All Selectors
22-Mar	Inclusivity Committee	Joe & Jez
23-Mar	What Your Library Can Do For You program planning	Mary K. & Jez
23-Mar	DUX Meeting	Tony
27-Mar	Holds Reports with Ann	Tony
28-Mar	Darien Chamber Coffee Connection	Shirley
29-Mar	SCORE Conference Call	Shirley
31-Mar	Staff Institute Day	All Staff

Programs

Date	Time	Program	Staff	Attendance
1-Mar	1:00 p.m.	Drama Reading		5
2-Mar	7:00 p.m.	Camp Douglas Restoration	Mary K.	42
2-Mar	1:30 p.m.	Thursday Afternoon Movie: <i>Florence Foster Jenkins</i>	Joe	67
3-Mar	6:30 p.m.	#LibSocial: Inside the Box	Jez	8
3-Mar	9:00 a.m.	AARP Tax Aide		24
4-Mar	10:00 a.m.	ESL	Joe	9
6-Mar	6:00 p.m.	Chess Club		19
6-Mar	9:00 a.m.	AARP Tax Aide		29
8-Mar	7:00 p.m.	Novel Idea Book Club	Christine M.	13
8-Mar	7:00 p.m.	SCORE Roundtable	Shirley	5
10-Mar	9:00 a.m.	AARP Tax Aide		26
13-Mar	6:00 p.m.	Chess Club		18
13-Mar	7:00 p.m.	Great Decisions	Mary K.	18
13-Mar	9:00 a.m.	AARP Tax Aide		23
16-Mar	7:00 p.m.	Crime Readers Book Club	Denise	14
16-Mar	7:00 p.m.	Indian Spices	Cindy	26
16-Mar	1:30 p.m.	Thursday Afternoon Movie: <i>Hell or High Water</i>	Joe	47
17-Mar	9:00 a.m.	AARP Tax Aide		18
18-Mar	10:00 a.m.	ESL	Joe	8
20-Mar	6:00 p.m.	Chess Club		14
20-Mar	9:00 a.m.	AARP Tax Aide		29
22-Mar	6:30 p.m.	GenLit Book Club	Jennifer	12
22-Mar	1:00 p.m.	Chicago's Cable Cars	Cindy	31
22-Mar	4:00 p.m.	Boy Scout Skills: Knot Tying	Joe	18

23-Mar	1:00 p.m.	Genealogy Group	Mary K.	35
23-Mar	7:00 p.m.	SCORE - E-mail Automation	Shirley	32
24-Mar	9:00 a.m.	AARP Tax Aide		24
27-Mar	7:00 p.m.	Great Decisions	Mary K.	18
27-Mar	9:00 a.m.	AARP Tax Aide		27
29-Mar	7:00 p.m.	#LibSocial: Customize & Organize	Jez	11
30-Mar	7:00 p.m.	TED Talks	Mary K.	20
30-Mar	2:00 p.m.	eLibrary	Jennifer	8
			Total:	698

Select comments:

The Spices of Life

Great program. Learned a lot. Good but too short.

Local Authors Fair

Very interesting. Lots of information obtained through Q. & A. sessions.

The program was wonderful. I liked talking to various authors and learning more about self-publishing.

I love that you have this opportunity for authors.

The IPPL staff was very professional. The attention that every part of the program received was on target.

Chicago's Cable Cars

Greg is a great speaker. His topics are so interesting.

Volunteers

- Fifteen volunteers completed 183.25 hours of service.
 - Court Ordered/Community Service: 15 volunteers performed 183.25 hours of service.
 - Regular volunteers: two volunteers completed 5 hours of service.

Joe has called all the sites on his "other places to volunteer" list to see if they still accept court ordered volunteers because he has seen a significant increase in requests to volunteer at Indian Prairie.

Proctoring

Shirley proctored one test this month.

You are at: ALA.org » Transform » Center for the Future of Libraries » Trends » Emerging Adulthood

Emerging Adulthood



Led by the work of the psychology professor Jeffrey Arnet and his article "[Emerging Adulthood: A Theory of Development from the Late Teens Through the Twenties](#)," emerging adulthood considers the period from the late teens through twenties as a time of distinct psychological and behavioral characteristics that in more affluent countries may result in individuals' taking longer to move out of their parents' home, involve themselves in a career, get married, and have children. [1]

How It's Developing

Arnet's concept of emerging adulthood grows out of his observations of young people from both Generation X and the Millennial generation and the ways that society, culture, and the economy have created a new period of development. [2] Anecdotes and data point to individuals taking longer to achieve sociologists' five milestones of adulthood – completing school, leaving home, becoming financially independent, marrying, and having a child. [3]

At the same time, some scientists are exploring biological reasons behind this distinctive period of life, connecting perceived ambivalence and delayed

Why It Matters

Publishing trends, including the "New Adult" genre, demonstrate the opportunities for services and products marketed to those in between established young adult and adult categories. Libraries might also begin thinking about programs and services that capitalize on this demographic, borrowing some ideas from young adult services (video games, media, socials) and adult services (career resources) to appeal to this category.

In the same way that adolescence became a recognized developmental stage, leading to distinctions in education, health care, social services, and laws that addressed the specific experiences of teenagers,

Meetup – 6-month trial findings

The end of our six-month subscription for Meetup is up on April 18th, 2017. We had originally decided to try it for six months and see how it went. Since launching in October, we've had at least 14 new people attend #LibSocial programs (I think this number is much higher, but I don't give out evaluations at game nights)—many of whom have now become regular attendees. We also reached 150 followers on the #LibSocial page in March (up 50 from January)!

While we started this as a way to reach out to 20s/30s, I think the most surprising part of this experiment has been the huge growth the chess club has seen. Last year, prior to Meetup, the group saw an average of 9.6 attendees per meeting, with the highest attended program having 12 players. Since Meetup, that average is now 13.2 attendees per meeting, with the meetings in March bringing in 19, 18, and 14 players, respectively. In addition to #LibSocial and Chess Club, Mary K. has seen an increase with the genealogy group and programs, and Cindy has mentioned that some of her programs have brought in Meetup users as well. The IPPL page only has 46 followers, but is growing steadily.

What I think Meetup offers us that our other services don't is it reaches out to people that aren't necessarily following the library's print newsletter. It also has an app, which allows people to easily RSVP to programs and helps us adjust our expectations more effectively. After programs, Meetup users are invited to "rate" us (so far, all 5 stars!) and can request a program be offered again, which lets us gauge future interest as well as success. Finally, it allows us to "announce" programs (great for marketing and reminders), as well as send out direct emails, which was very helpful for the 20s/30s survey earlier this month.

Survey of 20-30something Patrons

This survey was conducted using SurveyMonkey and was sent out to 5630 people through the #LibSocial newsletter, 141 people through Meetup, and was advertised on our Twitter and Facebook pages. We received 217 responses.

Key Findings & Notes

- The majority (65.73%) of those who responded were in their 30s. This may be indicative that we are still not reaching as many in their 20s. Alternately, our users in their 20s may be less likely to respond to a survey.
- 15.8% of respondents do not live in our district. These are likely people who have attended #LibSocial programs in the past or found us on Meetup. The most common towns (not including Darien, Willowbrook, and Burr Ridge) were Clarendon Hills (6), Woodridge (5), and Naperville (4). The farthest locations were Chicago and Joliet.
- The most popular times for programs were Saturday afternoons, Sundays, and Friday nights. The time options that began at 6pm were considerably less popular than those that began at 7pm. Based on this, our current offering of 7pm on Friday nights with a few programs on weekends is the best approach.
- 87.8% of respondents use Facebook and 47.32% use Instagram. We should be using these platforms more to reach out to 20s/30s.
- 32.68% of respondents use Snapchat, which we do not currently include in our social media.
- The most popular ways to discover new events were friends and family (word of mouth); the library's print newsletter; facebook; and email newsletters.
- Only 4.17% (9 people) said they find out about new programs from MetroMix. We have only had 1 person attend a #LibSocial or GenLit program in the past who found us on MetroMix. Based on this, I will not be continuing to post our events there.
- The most popular use of the library is checking out items, and those items are predominantly books (95.24%).
- Over half of respondents did not know we had a separate collection (GenLit) for 20s/30s.
- 41.26% had never heard of the GenLit book club and 39% had never heard of #LibSocial. We may need to look into more marketing for these groups.
- 45.5% responded that they would be interested in life skills programs, which is considerably different than the responses to program evaluations. Later this year, I will be offering a few "adulting" programs; maybe we will bring in some of these people who have not attended in the past.
- Many, *many* write-in comments were from parents who wanted more activities for their children and more services for parents. I passed the survey responses on to Natalie for further investigation.

Noteworthy Suggestions & Comments from Respondents

- When asked "What do you use the library for?" one person answered "until Jez came around, nothing." (And I didn't even pay him to!)

- What else do you wish the library offered?
 - “when ordering a book on my account, the library telling me I already took that book out once before.”
 - “Automatic renewal of items. I realize this is a SWAN issue but it would be a great feature.”
 - “Auto renewal library cards.”
 - A few people mentioned that they would like to be able to check out board games. I think this is a great idea because it lets people try out new games before they spend a lot of money on them, as well as have new things regularly to play.
 - Requests for Spanish and Sign Language assistance
- Do you have suggestions for programs you would be interested in attending?
 - “Program series on #Adulting...” and “how to adult type presentations.” Luckily, I already have some planned!
 - Lots of requests for recipe exchanges and potlucks. Unfortunately, we are not able to offer these.
 - LGBT meet ups
 - Job fairs for adults.
 - Language buddy programs or conversation groups for learning languages other than English.
- Do you have any suggestions regarding our book club for people in their 20s and 30s?
 - “Add more queer titles”
 - “African American Authors”
 - “More male oriented books and nonfiction”
- Compliments
 - “You already offer so much, I can’t imagine what else you could do for your community! You go above and beyond!”
 - “The Indian Prairie Library is by far the best around. Keep up the outstanding work.”
 - “Everything is easy to use and very helpful!”
 - “The library is an amazing place the staff the selection the relaxed environment I love the library”
 - “Game night was nice, and so was the mug night. Arts and crafts where I can interact with others is nice, I’m very quiet and need a push.”

Circulation Services

March 2017

44

Total checkouts and renewals for March were down from last year by 4,048 or 6%. We had 61,856 items circulated this month as compared to 65,904 last year. Electronic circulation was up 12% this year – 4,840 circulations this year while we had 4,291 circulations last year.

Patron visits were down 2% from last year (37,403 this year compared to 38,105 last year) ILL's processed were also up this year. We processed 9,166 this year and 8,653 last year. A total of 9,044 holds were placed in March. Patrons placed 6,886 (78%) holds while staff placed 1,906 (or 22%) holds.

21,769 items were checked out or renewed by staff at the desk. This is 35% of total checkouts/renewals. 28,376 items were checked out or renewed by patrons at one of our self-check machines, 6,874 items were renewed by patrons through Enterprise or BookMyne and 4,840 items were electronically checked out by patrons – for a total of 39,987 items checked out through some sort of self service. This is 65% of total checkouts/renewals.

Community

We accepted our first passport on March 17. Between March 17 and March 31 (2 weeks), we accepted 35 passports! The library receives a \$25 execution fee for every passport we accept. Each priority envelope that we mail cost \$6.65. Our net profit for March was \$788.55!

We are finding that although basic passports are fairly clear-cut, most passports are not straightforward. There always seems to be a twist. I am very proud of the Circulation Staff that have been trained as Acceptance Agents. They are working very hard to make sure that the information they give our patrons is correct and that mistakes are not made.

Contributing to the Profession

As a member of the SWAN Circulation Advisory (at RAILS in Burr Ridge), I attended the bi-monthly meeting on March 15. We discuss topics of interest to SWAN and vote on recommendations to the SWAN board.

Continuing Education

I attended a webinar for Title Source 360 on March 16. As the selector for the Crafts collection I needed to learn the new way of placing orders with Baker and Taylor.

User Experience

100% of the Circulation staff attended Staff Institute. All library staff visited other libraries in an effort to see how they operate. The Circulation staff were given a set of general questions as well as questions that related directly to Circulation, to use while at these libraries, to help them understand a typical library user experiences. When we came back to IPPL, we split into two groups. Nancy Hudson met with the Pages and I met with Circulation Associates and other Supervisors. We had great conversations and shared some interesting ideas. Two ideas that staff shared are already "in the works". Marketing is preparing a new passport hand-out based on one that was seen at the Glen Ellyn Library. In addition, they will be working on a laminated bookmark similar to one that was brought back from the Woodridge Library. This bookmark will be given to all new patrons as well as offered to patrons at checkout. I will be going over their questions/observations and putting together a spread sheet based on what they saw. Staff have also provided me with pictures of things that they would like to see us try to implement.

Personnel

Nancy Hudson and I interviewed for an open Page position. We hired Phyllis Davini as our new Circulation Page. Sue Jones has moved from Circulation Page to Inter Library Loan Page.

Meetings Attended:

March 7 Department Head Meetings
March 15 SWAN Circulation Advisory
March 20 One on One with Jamie
March 21 Department Head Meeting
March 27 One on One with Jamie
March 28 Shirley Jensen – copier training
March 30 One on One with Nancy Hudson
March 31 Staff Institute

Debbie Sheehan
Head of Circulation Services

					Circ Stats							
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Month	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
July	68,182	69,450	70,056	79,189	84,907	84,936	86,301	87,216	87,602	80,022	75,425	67,963
Aug.	66,665	67,898	64,625	72,584	80,592	77,314	84,118	80,915	77,621	72,824	67,971	63,720
Sept.	55,283	53,975	55,798	62,798	69,066	71,475	70,089	67,864	65,873	64,241	57,006	53,375
Oct.	55,646	58,620	63,670	66,511	75,131	42,400	71,702	74,123	70,857	65,894	60,141	56,236
Nov.	55,000	55,020	59,559	66,395	71,373	53,470	67,626	71,019	68,912	64,203	59,906	53,280
Dec.	46,961	50,059	51,403	59,953	64,351	67,699	67,864	66,499	62,642	62,656	56,512	50,932
Jan.	60,336	60,832	64,730	72,058	76,341	77,035	74,604	78,554	71,590	69,608	64,231	58,950
Feb.	57,337	54,435	62,086	69,661	71,385	69,341	73,132	70,512	65,225	60,286	60,625	54,345
Mar.	67,087	65,230	70,477	80,579	81,058	83,103	79,502	78,612	74,816	64,857	65,904	61,856
Apr.	55,281	57,505	64,763	73,007	72,010	68,953	73,470	71,161	68,376	71,904	* 60,424	
May	54,656	54,410	62,724	68,994	67,337	72,416	69,927	67,429	61,687	62,018	58,528	
June	69,165	67,386	74,029	84,888	87,748	87,635	83,339	79,392	74,986	71,702	71,568	
Renewals through the webpact not included				1,284								
				Electronic Circulation	3,852							
Yearly												
Total	711,599	714,820	763,920	857,901	905,151	855,777	901,674	893,296	850,187	810,215	758,241	520,657
*Missing data--used an average number to get a total												
Indicates highest number for that month												
Indicates library was closed partial months for construction												

47

TECHNOLOGY & TECHNICAL SERVICES BOARD REPORT
March 2017

Improvements for Public & Strategic Goals

- **Galaxy Gear VR**- A virtual reality (VR) head set is available for checkout as part of Tech Takeout. The headset works with Samsung Galaxy S6 and S7 phones to give a VR experience through special software on the phone.
- **Adult Database Computers** – Office 2016 is now available on adult database upgraded computers.
- **Wi-Fi Hotspots** – Five Wi-Fi hotspots were made available for checkout as part of Tech Takeout. The hotspots are popular and have circulated 27 times during the month. Thanks again to the Library Foundation for funding this proposal.

User Experience (UX)

- **Catalog Improvement**- We are using new item locations in place of the location of “stacks” in the SWAN catalog to improve user experience when looking for items. The location in the SWAN catalog now directs them to the appropriate area of the library to find an item. Kids and Teen materials will display “2nd Floor Kids & Teens” and adult materials will display 1st Floor with the collection area such as 1st Floor New Books, 1st Floor Mysteries, 1st Floor DVDs, etc.



Bad Seeds

by Mackenzie, Jassy, author.

Publication Date 2017

Format Book

Holds: 0

Copies: 14

Place Hold

Text This To Me

Indian Prairie Public Library District	MYSTERY MACKENZIE	Book New	1st Floor - New Books	On Shelf
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Technical Services

- **Inventory** – Technical Services is using SWAN mobile circulation to inventory the collection. We are currently doing inventory of the adult new materials and the adult DVD and music CD collections. This is a useful tool to help us keep the SWAN database up to date and to identify items that are missing.

Technology Services

- **Video Productions** - Dave worked with Jennifer from Adult Services on creating a new Instagram video series called Byte Sized Book Reviews. Videos are 30 seconds in length. The first video is scheduled for publishing in April. Also in production are videos for promoting gardening buddies and wireless printing.

3D Printing

- 23 print requests were processed.
- Interesting request: various objects to assist a student with special needs.

Wi-Fi Usage

- 6,015 Wi-Fi total connections; 5,219 were from patrons using their own device.

Sharing

- T.J. emailed Chippewa Falls Library about Fitbit circulation and also phoned Vernon Area Library about Hulu subscription on Roku devices.
- I responded to a R.A.I.L.S. survey about web browsers used on public catalogs and shared information on the luggage tags we use for Tech Takeout with Fremont Public Library.

Public Technology Programs & Classes

- Program Attendance Totals: 109
- One-on-One ½ Hour Training Sessions: 6

<u>Day/Time</u>	<u>Class/Program</u>	<u>Instructor</u>	<u>Attendance</u>
Tuesday 3/7 (1 P.M.)	Intro to Windows 10	Sandi	11
Tuesday 3/7 (6:30 P.M.)	Excel Basics Part 1	Ron	9
Wednesday 3/8 (10 A.M.)	iPad/iPhone 101	Dave	18
Thursday 3/9 (2 P.M.)	Intro to Word	T.J.	12
Thursday 3/9 (6:30 P.M.)	Excel Basics Part 2	Ron	12
Tuesday 3/14 (2 P.M.)	Samsung/Android 101	Dave	13
Tuesday 3/14 (6 P.M.)	Intro to PowerPoint	T.J.	8
Saturday 3/25 (2 P.M.)	Converting Photos & Videos	T.J.	26

Training & Continuing Education

- Mar. 15- T.J. attended a webinar titled “How To Up Your Technology Game”
- Mar. 29- April & Anna went to SWAN for training on running reports in new analytics system.
- Mar. 31- The following staff attended Staff Institute: T.J., Dave, Brett, Carol, Audra, John, Hugh, April, Anna, Geri, Martha, Nancy, Natalya and Ann.

Personnel/Staff Meetings

- Mar. 6 & 20 - One-on-one meeting with Anna
- Mar. 7 & 21 - Department Head Meeting
- Mar. 7 & 13 - One-on-one meetings with T.J.
- Mar. 13- T.J. and Dave- video brainstorming meeting
- Mar. 15- T.J. attended How-to Expo Meeting
- Mar. 10, 16- One-on-one meetings with Jamie
- Mar. 24- Technology Center Desk Meeting
- Mar. 27- Met with Tony to go over new materials procedures and holds process.
- Mar. 29- Met with Natalie to go over new materials procedures and holds process.

Ann M. Stovall, Head of Technical & Computer Services, April 13, 2017

49

**Youth Services
Monthly Report to the Board
March 2017**

Programs

In March, Youth Services presented 54 programs at IPPL with 1,421 people in attendance. (This does not include the events and services we provided out in the community. See also Community section)

Date	Description	Staff	Attendance
1-Mar	Baby Brilliance (8 children + 10 adults)	Jane	18
2-Mar	Fantastic Families Storytime	Heather	22
2-Mar	Crafternoons - Friendship Bracelets	Heidi	6
2-Mar	Talented Toddlers	Katie	28
2-Mar	Talented Toddlers	Katie	35
3-Mar	Build-a-palooza - large building activities	Monica, Tyler	27
3-Mar	Build-a-palooza -Cards, cups and alternate materials	Monica, Heidi	42
3-Mar	Build-a-palooza - LEGO wall maze building +	Monica, Jane	37
3-Mar	Build-a-palooza - Tinker Crates, Lego Minecraft	Monica	48
4-Mar	LEGO Robot Design	Tyler	35
6-Mar	Junior Genius Storytime	Monica	18
6-Mar	Talented Toddlers (13 children + 11 adults)	Jane	24
7-Mar	Junior Genius Storytime	Monica	16
7-Mar	Baby Brilliance (15 children + 16 adults)	Jane	31
8-Mar	LEGO Robotics Lab	Monica	11
8-Mar	Baby Brilliance (10 children + 13 adults)	Jane	23
9-Mar	Fantastic Families Storytime	Heather	23
9-Mar	Talented Toddlers 9:30 (12 children + 12 adults)	Jane	24
9-Mar	Talented Toddlers 10:30 (11children +10 parents)	Jane	21
14-Mar	Homeschool STEM - Science in Art	Monica	18
15-Mar	LEGO Robot Lab	Tyler	16
16-Mar	Crafternoons - Pom Pom Pens	Heidi	6
17-Mar	Oreo March Madness	Monica	13
18-Mar	Practice SAT	Heidi	23
18-Mar	TAB	Heidi	13
19-Mar	Local Author's Fair	Natalie	189
20-Mar	Talented Toddlers (9:30am)	Heather	39
20-Mar	Anime Addicts	Heidi	12
20-Mar	Junior Genius	Katie	18
21-Mar	Baby Brilliance (16 children + 18 adults)	Jane	34
21-Mar	Junior Genius	Katie	22
21-Mar	Bookgardeners: Eric Carle	Katie, Heather	14
22-Mar	LEGO Robot Lab	Tyler, Monica	13
22-Mar	Baby Brilliance (10 children+ 13 adults)	Jane	23
23-Mar	Talented Toddlers (9:30am)	Heather	32
23-Mar	Talented Toddlers (10:30am)	Heather	22
23-Mar	Mini-scientist Academy: Lava Lamp w/Praxair	Monica	23

23-Mar	Fantastic Families	Jane	23
24-Mar	Super Smash Bros Tournament	Tyler	22
26-Mar	Elephant and Piggie Celebration	Katie, Monica	68
27-Mar	Talented Toddlers (9:30am)	Heather	19
27-Mar	Junior Genius	Katie	16
28-Mar	Baby Brilliance (10 children + 13 adults)	Jane	23
28-Mar	Junior Genius	Katie	21
28-Mar	Romp & Rhyme	Katie	29
29-Mar	Teen Service Day - AM	Heidi	5
29-Mar	Teen Service Day - PM	Heidi	4
29-Mar	LEGO Robotics Lab	Monica, Tyler	17
29-Mar	Baby Brilliance (11 children + 12 adults)	Jane	23
30-Mar	Talented Toddlers (9:30am)	Heather	20
30-Mar	Talented Toddlers (10:30am)	Heather	20
30-Mar	Family Movie & Veterinarian visit	Monica	60
30-Mar	Fantastic Families	Jane	20
		TOTAL:	1409

(Supporting Strategic Plan: 2.3 The library provides opportunities for learning, exploration, creativity and enjoyment. 5.1)

STEM for Homeschoolers

On March 14, Monica Dzierzbicki presented the Homeschoolers STEM program: Science in Art. This is the fourth of our monthly programs offered to home schooling families. The program had 18 participants ranging in ages from toddlers to 6th graders. Activities focused on a wide variety of self-paced math stations. These stations included drawbots, Animation zoetropes, iPads with Osmo Masterpiece and Tangrams, and repeated pattern mosaics, as well as group activities. Several of the families have been regularly attending and are complimentary about these programs.

Mini-scientist Academy: Lava Lamp

On March 23, Monica Dzierzbicki hosted a team of six scientist from Praxair. The team worked with 4th - 6th graders to explore five different science experiments. The kids took home lava lamps, a nail challenge, and other STEM activities. The team from Praxair were enthusiastic and eager to share their knowledge. The kids were also excited about this opportunity.

Elephant and Piggie Celebration

On March 26, Katie Salo and Monica Dzierzbicki hosted the 10th Anniversary Elephant and Piggie Celebration. Patrons could vote for their favorite Elephant and Piggie book, make paper bag puppets, write thank you notes, balance a bird's nest on their head, dress up at the photo booth, play Elephant and Piggie bucket toss, and enjoy ice cream during a reader's theater presentation. There were 68 participants.

Family Movie & Veterinarian Visit

On March 30, Monica Dzierzbicki presented the second in the series of a movie and meet & greet with a community helper. Families watched the movie, "The Secret Life of Pets" and met with a certified veterinarian nurse/technician from the Burr Ridge Veterinarian Clinic in Darien. 60 people attended.

New Early Literacy Classes

This month Katie Salo created and presented the first session of Romp & Rhyme -- a program designed for ages 0-36 months to practice activities that promote language development with rhymes, rhythm

instruments, manipulatives, and songs. It also provides another time option for patrons to come to storytime since it is held in the late morning/early afternoon.

Katie also planned and presented the first week of Bookgardeners, based on Eric Carle's books. Five activity stations were available for the children to do at the program, all of them supporting specific points of Illinois's state early learning standards. Katie also created a take-home activity packet and a brochure. The take-home activity packet included a memory game, a scissor practice sheet, and a coloring page. The brochure informed caregivers as to what activities happened in class and what early learning standard the children were working on at each station.

Community

Date	Description	Staff	Attendance
1-Mar	Hinsdale South Book Club	Heidi	6
2-Mar	Whole Foods Storytime	Katie	32
3-Mar	Gower District #62 Diversity event	Monica	164
4-Mar	Darien Gardening Symposium at Eisenhower Jr High	Natalie	200
6-Mar	Story Stroll Install at Burr Ridge Village Center	Natalie	3
7-Mar	Teen Tech Week Lunch Visits at Hinsdale South	Heidi, Tyler	50
8-Mar	Teen Tech Week Lunch Visits at Hinsdale South	Heidi, Tyler	50
8-Mar	Teen Tech Week Maker Lab at Hinsdale South	Heidi, Tyler	30
8-Mar	Tour of Food Pantry at Anne M Jeans Elementary	Natalie	4
9-Mar	Spartan Showcase - Lakeview Junior High School	Tyler	75
13-Mar	Chick-Fil-A Storytime	Katie	28
14-Mar	Egg/Chick planning with Tricia from 4H	Natalie	2
15-Mar	Teens for Excellence after-school book club -canceled	Monica	4
16-Mar	Egg/Chick planning with Rosie from DuPage Extension	Natalie	2
16-Mar	Summer marketing with Marianne & Theresa	Natalie	3
22-Mar	STEAM Day - Elizabeth Ide Elementary School	Tyler, Monica	127
22-Mar	exSTEMaganza planning with DuPage STEM & Gower	Natalie	5
24-Mar	Staff Institute planning for staff meeting	Natalie, Tyler	2
TOTAL:			889

(Supporting Strategic Plan: 3.1 The library is visible in the community. 3.2 The library creates partnerships throughout the community that provide mutual benefits and enhance the community.)

Burr Ridge Village Center

Natalie Williams has been working with Burr Ridge Village Center in various ways, planning programs at BRVC, and installing projects for the Story Stroll. This month, we installed our third book, *What a Wonderful World* by Bob Thiele, based one Louis Armstrong's song. The illustrations are colorful, playful, and perfect for spring! Barbara's bookstore displays the books (on sale!) along with maps of the Story Stoll. In April, the Story Stroll will display local artwork for Earth Day. Tyler Works 3D printed leaves that were attached to the story boards. Guests are encouraged to interact through the marketing and posters, which are attached to this report.

Teen Tech Week

On March 7 and 8, Tyler Works and Heidi Estrada presented at near the lunchroom at Hinsdale South. There were examples of items made using the Carvey, vinyl cutter, 3D printer, and Arduino. They used

the time to promote Teen Tech Week, IPPL resources, the Maker Lab event that was held in the school library, and answer questions.

Spartan Fest

On March 9, Tyler Works and Heidi Estrada staffed an information table at Lakeview Jr. High's Spartan Fest. They promoted the Lego Sumo program and had examples of the robots that families could try out and use to "battle" one another. They also had Ozobots available for families to test and play with. They also answered questions about the different resources the library has available for STEM education and samples from the Carvey and 3D printer.

Elizabeth Ide STEM Day

On March 22, Tyler Works and Monica Dzierzbicki presented OZOBOT coding to over 100 first graders at the Elizabeth Ide Elementary STEM day event. We met with five classrooms throughout the day. The teams of students were giving a series of ten challenges to complete by using coding skills to move their bots through each challenge.

WouldShop

In the WouldShop, Heather Forster Jensen featured two themes in March, Shamrocks, with two project options (a mosaic shamrock and a shamrock character), and Puppies for National Puppy Day, also with two project options (an accordion dog and an origami dog).

Heather is also planning for the arrival of the eggs that will be arriving for our 4H incubation project in April. She is finalizing projects for the WouldShop connected to the chick life cycle and an observation journal, as well as coordinating name submission and voting. Projects will be installed in the WouldShop in mid-April.

Displays

Heather Forster Jensen created two different book displays for March, with a third beginning in March and continuing into April. For Early Literacy, the themes were Women's History Month, Picky Eaters, and Baseball. For Mid-Kids, the themes were Women's History Month, Realistic Reads, and Baseball.

Seed Library

Number of Checkouts: 23

Number of Seed Packets Checked Out: 58

Number of Donations: 3

(Supporting Strategic Plan: 2.3 The library provides opportunities for learning, exploration, creativity and enjoyment. 2.4 The library introduces new technologies and provides opportunities for residents to experiment.)

Continuing Education

Date	Description	Staff
11-Mar	Illinois Youth Services Institute Conference	Tyler

(Supporting Strategic Plan: 4.1 The library provides a collaborative, supportive workplace and staff are confident in their ability to serve guests.)

Contributing to the Profession

Date	Description	Staff
11-Mar	"How to Break Up with a Program" Illinois Youth Services Institute Conference Presentation	Tyler
29-Mar	Dominican - Alumni Council Meeting	Tyler

Pages

Tyler Works and the K&T pages met on March 14 to discuss the first chapter of Useful, Usable, Desirable. They had a good discussion about the reasoning behind developing good user experience. They also discussed different ways they could contribute around the department and the library in the context of their job. One of the first things they will focus on will be organizing and labeling the board book bins to help patrons find specific titles easier.

Meetings & Planning

Date	Description	Staff
1-Mar	One-on-one with Jamie	Natalie
2-Mar	Build-a-poolooza planning with Monica	Monica, Jane
6-Mar	One-on-one with Jamie	Natalie
7-Mar	Dept Heads	Natalie
7-Mar	Practicum planning with Sue Gage	Natalie
14-Mar	Summer Planning	Heidi, Natalie, Tyler, Monica, Katie
15-Mar	Summer coordinating Adult and K&T with Jenifer A	Natalie
15-Mar	How-To committee meeting	Natalie
16-Mar	Summer Planning	Heidi, Natalie, Tyler, Monica, Katie
16-Mar	Exit paperwork meeting with Quiana	Natalie, Quiana
21-Mar	Dept Heads	Natalie
22-Mar	Inclusivity Committee	Monica, Katie
23-Mar	Youth Department Meeting	Natalie, Tyler, Monica, Katie, Heather
24-Mar	Evaluation Meeting	Natalie, Katie
28-Mar	Communico Meeting with Ann	Jane, Ann
28-Mar	Summer planning meeting with Natalie	Jane, Natalie
29-Mar	"Old Holds" meeting with Ann	Natalie
30-Mar	Book Buddies planning	Monica, Jane
31-Mar	Staff Institute Day	Natalie, Tyler, Monica, Katie, Jane, Heather, Youth Pages

User Experience (UX)

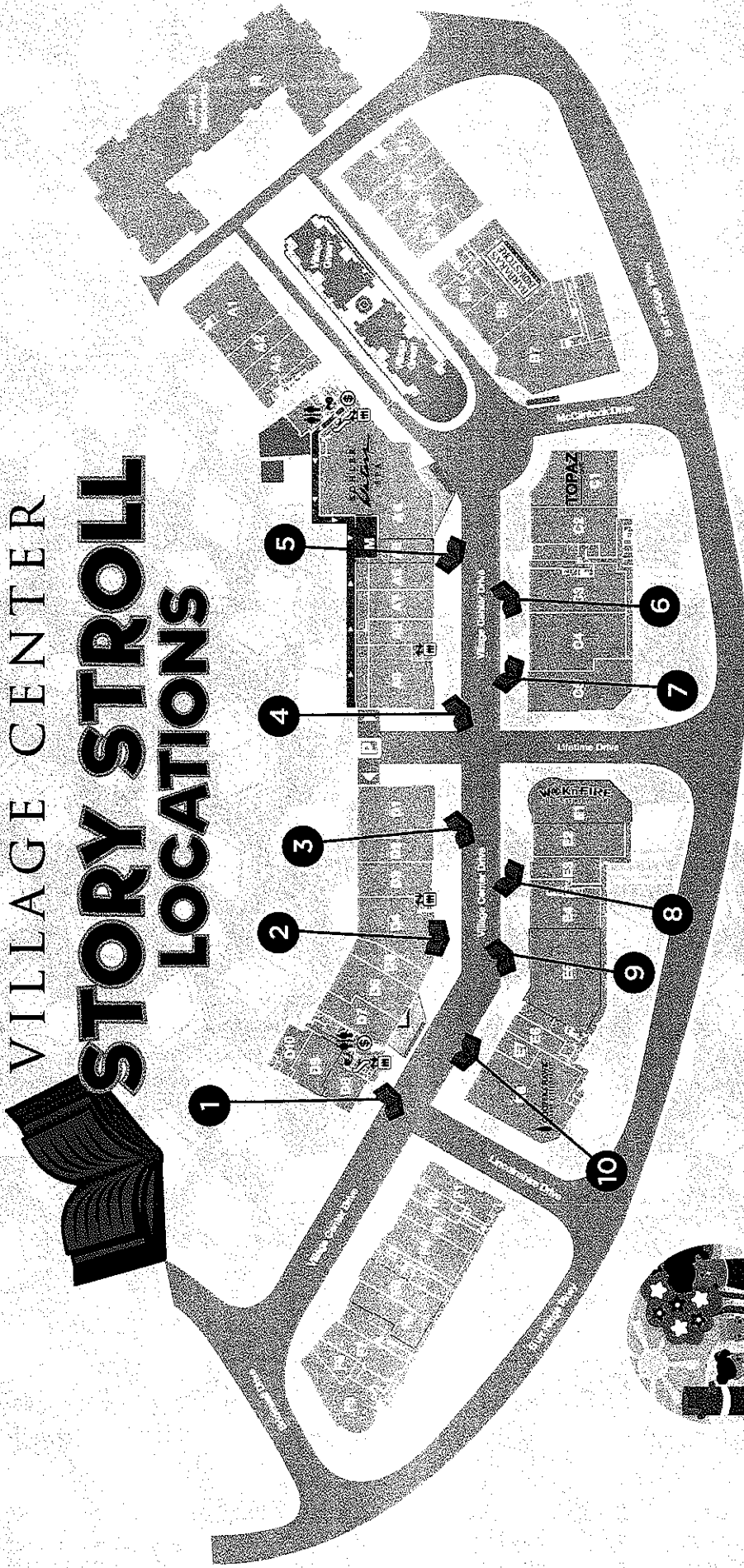
The K&T staff have been working through the UX plan that Natalie created last fall. This month, they accomplished the following:


- ✓ Read Chapters 9-end of "Useful, Usable, Desirable"
- ✓ Discussed User breakdowns and how to overcome negative situations
- ✓ Visited various libraries for Staff Institute Day and experienced the library as a user
- ✓ Participated in Staff Institute Day discussion

Submitted by Natalie Williams, Head of Youth Services 4/8/2017

BURR RIDGE VILLAGE CENTER

STORY STROLL LOCATIONS



Share your Story Stroll with us on social media, #BRStoryStroll
630.654.2782 | SHOPBURRRIDGE.COM |   

Story Stroll





LEAF YOUR MARK

1

Step 1: Look for 8 colorful 3-D printed leaves, from Indian Prairie Public Library.

2

Step 2: Take a PHOTO with our printed leaves & share on Instagram, using #LeafYourMarkBRVC.

3

Step 3: In your post, tell us what you love about Spring, the outdoors or Burr Ridge Village Center!

You can also post your picture with any of our earth friendly collages, located in our Story Stroll along Village Center Drive. Collages created by:

Elm Elementary School, Anne M. Jean Elementary, Gower West Elementary, Gower Middle School, Burr Ridge Park District Pre-School, in our Story Stroll Posts, along Village Center Drive.

Select or all photos may be used for a collaborative mural to be displayed on the Burr Ridge Village Center, so make sure your post is set for Public View!



**LEAF
YOUR
MARK**

#leafyourmarkbruc

Look for our 3-D Printed Leaves
or our Earth Friendly Collages in
our Story Stroll and post
your picture using the hastag!



Indian Prairie
Public Library

www.shopburridge.com

STATISTICS FOR	Mar-17	SAME MONTH PREV. YEAR	FYTD	LAST FYTD	FYTD % CHANGE
<u>Circulation</u>					
Adult	35,129	37,453	301,098	323,855	-7.03%
Teen	2,674	2,996	24,437	26,121	-6.45%
Kids	19,213	21,164	154,614	178,178	-13.22%
TOTAL	57,016	61,613	480,149	528,154	-9.09%
Electronic Circulation	4,840	4,291	40,164	39,567	1.51%
GRAND TOTAL CIRC.	61,856	65,904	520,313	567,721	-8.35%
% Reciprocal Borrowing	17%	13%	14%	13%	
Patron Visits	37,403	38,105	321,608	322,272	-0.21%
<u>Current Cards</u>					
Resident	190	209	20,742	21,523	-3.63%
Non-Resident	84	98	976	930	4.95%
TOTAL	274	307	21,718	22,453	-3.27%
Non-Resident Households	37	46	455	512	-11.13%
<u>Patron Assistance</u>					
Adult - Reference	2,911		26,890		
Kids - Reference	1,179	1,581	10,916	12,648	-13.69%
Technology - Reference	1,183		8,683		
TOTAL REFERENCE	5,273	5,101	46,489	41,319	12.51%
Adult - Other	1,120		7,865		
Kids - Other	2,576	2,248	21,706	16,844	28.86%
Technology - Other	117		1,037		
TOTAL OTHER	3,813	4,627	30,608	35,003	-12.56%
GRAND TOTAL ASST.	9,086	9,728	77,097	76,322	1.02%
<u>ILL/Reserves</u>					
Holds	9,044	8,166	71,607	70,434	1.67%
ILLs Sent	3,946	3,777	33,035	31,853	3.71%
ILLs Checked Out	4,673	4,387	38,468	38,441	0.07%
ILLs Received	5,220	4,876	42,658	41,102	3.79%
<u>Programs - Adult</u>					
# Programs	12	12	102	82	24.39%
Attendance	315	300	2,029	2,083	-2.59%
<u>Technology Classes</u>					
# Programs	8	5	75	58	29.31%
Attendance	102	52	776	616	25.97%
<u>Individual Technology</u>					
<u>Training</u>					
# of Patrons	84	115	725	747	-2.95%
<u>Groups</u>					
# Programs	12	13	106	114	-7.02%
Attendance	183	149	1,226	1,187	3.29%
<u>Others</u>					
#Programs	8	9	23	24	-4.17%
Attendance	200	149	524	498	5.22%
<u>Programs - Teen</u>					
# Programs	13	12	79	67	17.91%
Attendance	302	170	1,217	978	24.44%
<u>Programs - Kids</u>					
# Programs	52	34	336	254	32.28%
Attendance	1,981	755	9,881	6,762	46.13%
GRAND TOTAL ATT.	3,167	1,690	16,378	12,871	27.25%

STATISTICS FOR	Mar-17	SAME MONTH PREV. YEAR	FYTD	LAST FYTD	FYTD % CHANGE
Computers -					
Patron Use					
Adult Computers	3,628	3,752	31,085	33,617	-7.53%
Kids Computers	1,487	1,587	13,159	13,359	-1.50%
Teen Laptop	190	212	1,886	1,783	5.78%
Adult Laptop	199	191	1,483	1,805	-17.84%
TOTAL PATRON USE	5,504	5,742	47,613	50,564	-5.84%
Hours Used					
Adult Computers	2,717	2,731	22,545	23,386	-3.60%
Kids Computers	805	963	8,169	8,759	-6.74%
Teen Laptop	215	298	2,391	2,320	3.06%
Adult Laptop	381	365	2,652.50	2,909	-8.82%
TOTAL HOURS USED	4,118	4,357	35,757.50	37,374	-4.33%
Wireless Total Connections	9,188		78,715		
IPPL Total Web Site Access	29,860	27,861	231,051	252,117	-8.36%
IPPL Total Page Views	44,884	58,115	357,236	509,731	-29.92%
Subscription Database Logins	2,888	2,487	19,883	23,018	-13.62%
Outreach-Homebound					
Items Delivered	168	173	1,360	1,385	-1.81%
Volunteers					
Number Active	56	57			
Hours Worked	444.50	524.50	3,162	4,274.00	-26.02%
Staff Training Hours	669	210.25	1,435.50	1,324	8.42%
Room Use					
Youth Room	33	23	181	253	-28.46%
Meeting Room					
Library	53	43	359	324	10.80%
Non-Library	7	7	67	76	-11.84%
Conference Rooms	420	403	3,415	2,305	48.16%
Lobby Programs	4	5	37	41	-9.76%
Board Room					
Library	14	20	148	157	-5.73%
Non-Library	26	23	175	194	-9.79%
Clavinova	0	1	0	7	-100.00%

MATERIALS COLLECTION TOTALS FOR PHYSICAL FORMATS - March 2017

59

BOOKS	Previous Month Totals	Added Items	Discarded Items	Current Totals	Prev. Mo. YTD		YEAR TO DATE	
					A	W	Added	Discarded
ADULT								
Reference	1002	0	1	1001	44	145	44	146
Non-Fiction	49534	410	71	49873	2677	5464	3087	5535
Fiction	38337	425	272	38490	2907	3835	3332	4107
ADULT TOTALS	88873	835	344	89364	5628	9444	6463	9788
KIDS								
Reference	21	0	0	21	0	0	0	0
Non-Fiction	17266	107	152	17221	787	523	894	675
Fiction	27997	149	119	28027	1623	4012	1772	4131
KIDS TOTALS	45284	256	271	45269	2410	4535	2666	4806
TEEN								
Non-Fiction	724	3	0	727	53	113	56	113
Fiction	3475	94	11	3558	433	507	527	518
TEEN TOTALS	4199	97	11	4285	486	620	583	631
BOOK TOTALS	138356	1188	626	138918	8524	14599	9712	15225

AUDIOVISUAL	Previous Month Totals	Added Items	Discarded Items	Current Totals	Prev. Mo. YTD		YEAR TO DATE	
					A	W	Added	Discarded
ADULT								
Audio Books on CD	6572	50	30	6592	382	23	432	53
Music CD	9702	80	20	9762	256	1049	336	1069
Playaway	363	0	24	339	4	12	4	36
DVDs (DVD & Blu-ray)	19406	204	141	19469	1206	1421	1410	1562
CD-ROMs	86	0	1	85	0	4	0	5
Console Games (Feb 2016)	43	0	0	43	52	4	52	4
ADULT TOTALS	36172	334	216	36290	1900	2513	2234	2729
KIDS								
Audio Books	706	0	2	704	4	12	4	14
Music CDs	936	3	2	937	48	17	51	19
Playaway	97	0	3	94	10	1	10	4
DVDs (DVD & Blu-ray)	4906	8	8	4906	433	148	441	156
Playaway Launch Pads (New)	19	0	0	19	5	1	5	1
KIDS TOTALS	6664	11	15	6660	500	179	511	194
TEEN								
Audio Books on CD	232	2	1	233	8	3	10	4
Playaway	43	2	0	45	7	0	9	0
DVDs (DVD & Blu-ray)	619	12	0	631	53	17	65	17
CONSOLE GAMES	566	6	2	570	71	30	77	32
PC-GAMES	58	0	0	58	0	0	0	0
TEEN TOTALS	1518	22	3	1537	139	50	161	53
AUDIOVISUAL TOTALS	44354	367	234	44487	2539	2742	2906	2976
COLLECTION TOTALS	182710	1555	860	183405	11063	17341	12618	18201

MATERIALS COLLECTION TOTALS FOR ELECTRONIC FORMATS- March 2017

BOOKS	Previous Month Totals	Added Items	Discard Items	Current Totals	Prev. Mo. YTD		YTD	
					A	W	Add	Discard
Hoopla (Yearly for all ages)	115,178	0		115,178				
Reference (Yearly for all ages)	553	0		553				
eRead Illinois (Monthly for all ages)	26553	320	29	26844	1948	1553	2268	1582
TOTALS FOR ALL AGES	142,284	320	29	142,575	1948	0	2268	1582
ADULT								
Non-Fiction								
eMedia (Overdrive Consortium)	2,441	21		2,462	132	0	153	0
eMedia (Overdrive Advantage)	742	7		749	63	0	70	0
Fiction								
eMedia (Overdrive Consortium)	10,133	79		10,212	621	0	700	0
eMedia (Overdrive Advantage)	3,008	36		3,044	446	0	482	0
ADULT TOTALS	16,324	143		16,467	1262	0	1405	0
KIDS								
Non-Fiction								
eMedia (Overdrive Consortium)	89	0		89	8		8	
eMedia (Overdrive Advantage)	6	1		7			1	
Fiction								
eMedia (Overdrive Consortium)	1,453	17		1,470	126	0	143	0
eMedia (Overdrive Advantage)	175	1		176	18	0	19	
KIDS TOTALS	1,723	19		1,742	144	0	171	0
TEEN								
Non-Fiction								
eMedia (Overdrive Consortium)	121	0		121	2		2	
eMedia (Overdrive Advantage)	10	0		10			0	
Fiction								
eMedia (Overdrive Consortium)	2,353	30		2,383	197	0	227	0
eMedia (Overdrive Advantage)	426	4		430	51	0	55	
TEEN TOTALS	2,910	34		2,944	250	0	284	0
BOOK TOTALS	163,241	516		163,728	3604	0	4,128	1582

AUDIOVISUAL	Previous Month Totals	Added Items	Discard Items	Current Totals	Prev. Mo. YTD		YTD	
					A	W	Add	Discard
Hoopla (Yearly for all ages)								
Audio Books	35,952			35,952				
Music	283,104			283,104				
Movies/TV	12,709			12,709				
eRead Illinois Audio Books	5,690	328	0	6,018	1233	0	1561	0
Yearly Total for All Ages	337,455	328	0	337,783	1233	0	1561	0
ADULT								
Audio Books								
eMedia (Overdrive Consortium)	3,697	22		3,719	125		147	0
eMedia Advantage (Overdrive)	495	13		508	101		114	0
Movies								
Preloaded Roku Titles	689	18		707	123		141	
ADULT TOTALS	4,881	53		4,934	349	0	402	0
KIDS								
Audio Books								
eMedia Library (Overdrive)	251	3		254	15		18	
eMedia Advantage (Overdrive)	4	1		5	3		3	
Movies								
Preloaded Roku Titles	115	1		116	28		29	
KIDS TOTALS	370	5		375	46	0	50	0
TEEN								
Audio Books								
eMedia Library (Overdrive)	204	4		208	38		42	0
eMedia Advantage (Overdrive)	24	0		24	6		6	0
TEEN TOTALS	228	4		232	44	0	48	0
AUDIOVISUAL TOTAL	342,934	390		343,324	1672	0	2061	0
COLLECTION TOTALS	506,175	906		507,052	5276	0	6,189	1582

Chamber Report
April 5, 2017

Darien Chamber:

On March 17, I attended a Darien Women in Business meeting at First American Bank with several others from the Darien Chamber. Discussion centered on plans for the Adirondack chair fundraiser for the schools. Art departments at about 14 local schools will decorate the chairs, which will go on display at various locations, and bidding will take place during DarienFest. The Chamber asked if we would serve as a location for viewing prior to the auction, starting in mid-June. I turned the details over to Laura who began working with the Chamber on a display, but we have no decisions yet.

I went to a morning Darien Coffee Connection at First Merchants Bank on March 28, along with 11 other Chamber members. We each spoke about our business and heard updates on Chamber news. I promoted our April 19 Lunch and Learn along with our other programs and services, partnerships, and the business library card to this group, which the president referred to as a core group. During networking time afterwards, I spoke with a member who said she would take advantage of SCORE programs and mentoring here, as well as with the social media marketing coordinator at Smile Studio 87 who had great insights on promotions. I may speak with her regarding tips on the business enewsletter we will launch.

Willowbrook Chamber:

Although I could not attend the first meeting of the Business Expo planning committee, I sent them feedback on vendor literature that they will put out regarding the event.

The WBBR Chamber luncheon meeting took place at Chuck's Southern Comforts Café on April 5, with a networking program on the agenda. At my table, I promoted our upcoming business programs using a new flyer and answered questions about our databases and ematerials. I will follow up with more information specific to those questions.

Shirley Pride Jensen



 e-news

New Sparks Podcast on Fake News

In this [Sparks](#) episode, RAILS Executive Director Dee Brennan talks with Margaret Peebles, Division Chief of Public Services at Gail Borden Public Library District, about the crucial role libraries play in helping patrons deal with "fake news," including how to evaluate what's "real" online.

[Subscribe to Sparks](#) to automatically download this and future episodes to your smartphone or mobile device, or visit railslibraries.info/sparks to listen via your computer/laptop.

RAILS Website Down-Time Sunday April 16

The [RAILS website](#) will be offline for maintenance on Sunday, April 16, from approximately 9–11 a.m. In response to member feedback, we're making some changes that will make it easier for you to find the information you need. Thank you for your patience while we work to serve you better.

RAILS Board Election

Thanks to all who submitted a nomination for the RAILS Board! [The RAILS Nominating Committee](#) met on April 11 to approve the official ballot. The election will take place via the RAILS website from Monday, April 24, at 8 a.m., through Friday, May 12, at 5 p.m. Each RAILS library agency will get one vote and can decide who to appoint to cast their ballot. (Often the library director casts the ballot.) Stay tuned for further details coming soon.

Take Action for Libraries Day

On April 13, the American Library Association ([ALA](#)) launches "[Take Action for Libraries Day](#)," a national library advocacy effort observed for the first time during National Library Week, April 9–15. This year, the day will highlight the library community's efforts to safeguard funding for the Institute of Museum and Library Services ([IMLS](#)), a critical funding resource for libraries and museums.

For more information on National Library Week, visit ILoveLibraries.org/NLW or follow #NationalLibraryWeek.

STEM Workshops

Susan Dahl of Fermilab will present two identical STEM (science, technology, engineering and mathematics) workshops in May. Participants will experience engaging activities to better understand the importance of STEM and how they can share this topic with library patrons. Log into L2/register at your location of choice using the links below.

April 12, 2017

[RAILS Links](#)[RAILS Website](#)[Member Directory](#)[Contact RAILS](#)[RAILS Facebook Page](#)[RAILS YouTube Channel](#)**Member Resources**[RAILS Community Email Lists](#)[Library News](#)[Continuing Education](#)[Jobs](#)[Free/For Sale/Wanted](#)**Upcoming Meetings**[April 28 RAILS Board Meeting](#)[East Peoria](#)**RAILS Networking Events**[April 28 East Peoria](#)[May 16 Islamic Foundation](#)[School](#)**Upcoming RAILS CE**

STEM Workshops

[May 23, Rock Falls](#)[May 25, Alpha Park](#)[Group Process Facilitation](#)[Skills May 11](#)[FOLIO: A New Library Services](#)[Platform April 17](#)[Webinar on Adult](#)[Programming April 19](#)

Group Process Facilitation Skills Workshop May 11

Diane Decker will lead this day-long workshop at the RAILS Burr Ridge service center on Thursday, May 11, 9:30 a.m.–4:00 p.m. Learn about competencies of group process facilitators, tools to brainstorm and organize ideas, and how to make group decisions. See L2 for more [information/registration](#).

Other RAILS CE Opportunities

[FOLIO: A New Library Services Platform April 17](#)

[Webinar on Adult Programming April 19](#)

[Notary Public Workshop May 9](#)

Legal Issues for Supervisors Workshops

- [Wednesday, May 10](#), 12:30–4:30 p.m., Fondulac Public Library District (East Peoria)
- [Wednesday, May 17](#), 12:30–4:30 p.m., Bensenville Community Public Library District

RDA Cataloging Workshops

- [Monday, April 24](#), 9:30 a.m.–4:30 p.m., RAILS Coal Valley service center
- [Tuesday, April 25](#), 9:30 a.m.–4:30 p.m., RAILS East Peoria service center

Running More Successful Board Meetings Workshops

- [Saturday, April 22](#), 9:30 a.m.–12:30 p.m., Matteson Area Public Library District
- [Saturday, April 29](#), 9:30 a.m.–12:30 p.m., Sycamore Public Library

New Live and Archived Webinars through PCI Webinars

RAILS is offering members access to live and archived webinars through People-Connect Institute (PCI) Webinars. Topics include library services, leadership and management, skills development, and technology. New topics are added frequently. Group viewings of webinars are encouraged as each library is limited to a total of four live or archived webinars per year. [More information/request access to a webinar](#).

RAILS Networking/Continuing Education Group Grants

RAILS is offering a limited number of grants to member networking groups to fund continuing education events available to RAILS members and of interest to a wide range of library staff. Priority will be given to networking groups that have not received a grant in the past 12 months. The next application deadline is May 31. Questions? Contact [Joe Filapek](#), 630.734.5132. [View grant application/conditions](#).

RAILS Multitype Collaborative Grants

RAILS offers grants to encourage libraries of different types (academic, public, school, and special) to work on collaborative projects. At least two different types of libraries must be involved in each project. Applications for the second round of grants will be accepted through April 28, 2017. See [application form/details](#).

East Peoria Area Networking Opportunity April 28

All RAILS members are invited to a networking lunch on Friday, April 28, at 11:30 a.m., at the

Legal Issues for Supervisors

[May 10 - Fondulac](#)

[May 17 - Bensenville](#)

RDA Cataloging

[April 24 - Coal Valley](#)

[April 25 - East Peoria](#)

Running More Successful

Board Meetings

[April 22 - Matteson](#)

[April 29 - Sycamore](#)

Legal Issues for Supervisors

[May 10 East Peoria](#)

[May 17 Bensenville](#)

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meeting in East Peoria at 1 p.m. [Register/more information.](#)

RAILS Networking Event at Islamic Foundation School May 16

All library staff working in all types of libraries are invited to hear the latest RAILS news and network with colleagues at the Islamic Foundation School in Villa Park on Tuesday, May 16, at 10 a.m. Shala Khan, Library Media Specialist, will give a tour of the school's three unique library spaces. [Register/more information.](#)

Drive E-book Discovery in Your Communities Webinar May 17

Join the Association of Specialized and Cooperative Library Agencies (ASCLA) for "ebook innovation + publisher collaboration = library domination @ your library" on Wednesday, May 17, 11:30 a.m.–12:30 p.m. Hear about the genesis of [RAILS' Popup Picks](#), the first program of its kind in America. [Register online](#) or [download the registration form.](#)

Join Illinois Colleagues in Washington D.C. to Advocate for Libraries

[National Library Legislative Day](#), May 1–2, in Washington D.C. is an ideal opportunity for library staff and trustees to join together to visit their elected officials to advocate for library support. [Register with the Illinois Library Association](#) to join the Illinois delegation. Can't make it to D.C? Register for [Virtual Library Legislative Day.](#)

Annual Trustee Workshop

Area Training for Librarians and Staff (ATLAS) is holding a workshop for board members on June 3, 9 a.m.–noon, at Green Hills Public Library. Topics will include levy and budget, meeting etiquette, and community involvement. New and tenured trustees are welcome to attend. [Sign up/more information.](#)

Early Bird Registration for Reaching Forward Ends April 21

The annual [Reaching Forward](#) conference will be May 5, at the Donald E. Stephens Convention Center, in Rosemont. Early bird [registration](#) is \$150; after April 21, registration is \$165. Program topics include trends, teens, autism, genealogy, social media, advocacy, and much more. Registration includes morning coffee, lunch, exhibits, and programming.

Visit RAILS at our booth in the exhibit hall to learn about our programs/services and to pick up some great giveaways!

Registration Open for 2017 Great Lakes Resource Sharing Conference June 8–9

Reserve your place for the [Great Lakes Resource Sharing Conference](#) "Harnessing the Winds of Change!," in Oak Brook, June 8–9. The [registration](#) fee is \$95 (\$125 for registration after May 26) and includes all sessions, as well as the reception on Thursday and breakfast and lunch on Friday.

Freedom to Read Foundation Accepting Applications for Grants and Scholarships

Each year, the Freedom To Read Foundation ([FTRE](#)) distributes Judith Krug Fund Banned Books Week Event Grants to non-profits to support activities that raise awareness of intellectual freedom and censorship issues during the annual Banned Books Week celebration. Libraries, schools, universities and community organizations are encouraged to [apply](#). The deadline is May 12.

Applications are also open for both the 2017 Gordon M. Conable Conference Scholarship which provides funding for a Library and Information Science (LIS) student or recent graduate

Intellectual Freedom offered through the University of Illinois iSchool. The deadline to [apply](#) is April 21. If you have questions, contact the [ETRE](#) or call 312.280.4226.

Your Library Can Fight Childhood Cancer

Join Alex's Lemonade Stand Foundation in the fight against childhood cancer by participating in various fundraising events specifically tailored for libraries! [Register an event](#), and receive a library event kit with fundraising tips and marketing materials, as well as a complimentary copy of *Alex and the Amazing Lemonade Stand*. For more information contact [Ellie Paporone](#) and visit [Alex's Lemonade Stand Foundation](#).

RAILS Library Director News

Do you have library director changes to share? Let RAILS [Communications](#) know of library director changes (and the effective date of the changes) so we can officially welcome new directors to the RAILS community.

RAILS Member Question of the Month

Every month, RAILS features the answer to a frequently asked member question. If you have a question you would like us to feature, contact [Nicole Zimmermann](#), RAILS Marketing and PR Specialist.

Why can I only find some of your recorded CE events on the RAILS YouTube Channel?

When RAILS receives permission to record and archive a CE event, the resulting recording is uploaded to the [RAILS YouTube channel](#). Sometimes, our presenters allow us to offer these recordings without any restrictions, meaning the videos will be open to anyone to view.

Other presenters ask us to restrict access to RAILS members. Those videos can only be accessed through the [RAILS CE archives](#) page, which requires RAILS members to log-in. An added benefit of finding recordings through the CE Archives page is the inclusion of any event handouts and a search tool to help find recording(s) in your specific interest area. For more information, contact [Joseph Filapek](#), Consulting and Continuing Education Manager.

Library News

To post your library news, sign into the [RAILS website](#) with the email address and password used for [L2](#). Click on your name to view posting options.

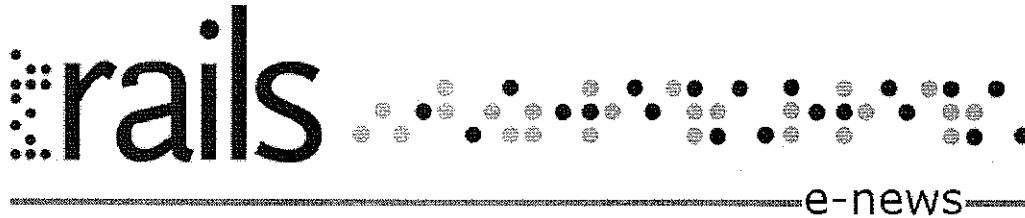
[Online Journalism, Fake News Topic of Thursday Talk](#)

[Local Libraries Announce Topics for "Noise vs. News" Series](#)

[Joliet Public Library All Staff Day](#)

[English Class](#)

[Prom Formal Wear Giveaway](#)



RAILS Board Nominations Open Until April 7

The new deadline for nominating someone for an open position on the RAILS Board is Friday, April 7, at 5 p.m.

Nominate yourself or someone else for any of these seats:

- 3 public library trustee seats (to be filled by board members from RAILS public libraries)
- 1 academic library seat (to be filled by an individual employed at a RAILS academic library)
- 1 school library seat (to be filled by an individual employed at a RAILS school library)

Terms for all positions begin July 1, 2017 and end June 30, 2020. See more information about board member roles and responsibilities. The election will begin April 24 and end May 12.

RAILS FOIA Hotline

All Illinois public library directors/Freedom of Information Act (FOIA) officers can use the RAILS FOIA hotline to receive free assistance with basic questions from an Ancel Glink attorney. For more information, including examples of eligible questions, log into the RAILS website and visit the RAILS FOIA Hotline page, or contact Joe Filapek, RAILS Consulting and Continuing Education Manager.

New Popup Picks Collections

The newly curated collections are here! Check out Kids Only!, Young Adult, City Spotlight, On the Go, and many more! And just in time for C2E2 – fangirls and fanboys will want to peruse Comic & Graphic Novels. This might just be our favorite collection so far! Popup Picks is the first of its kind in the country. Check out our current batch of books before they're gone!

Greg McCormick Appointed Deputy Director of Illinois State Library

Congratulations to Greg McCormick on his appointment as Deputy Director of the Illinois State Library! Greg has been serving as Acting Deputy Director since July 2016.

All RAILS Public Libraries Required to Complete Nonresident Fee Program Form by June 30

RAILS is required to maintain a list of public library nonresident program information on the L2 website and to indicate whether or not a library participates. Each public library board must take action annually on whether to offer nonresident cards and to determine the fee (if participating). There are three options for the calculation of nonresident card fees in the Illinois Library Laws and Rules. See more information and complete the form by Friday, June 30. If you have any questions, contact Amanda Musacchio, 630.734.5118.

April 5, 2017

RAILS Links

- [RAILS Website](#)
- [Member Directory](#)
- [Contact RAILS](#)
- [RAILS Facebook Page](#)
- [RAILS YouTube Channel](#)

Member Resources

- [RAILS Community Email Lists](#)
- [Library News](#)
- [Continuing Education](#)
- [Jobs](#)
- [Free/For Sale/Wanted](#)

RAILS Networking Events

- [April 28 East Peoria](#)
- [May 16 Islamic Foundation](#)

Upcoming RAILS CE

- [May 2 Grant Writing](#)

Notary Public Workshop

- [May 9 - Washington Public Library](#)

RDA Cataloging

- [April 11 - Burr Ridge](#)
- [April 12 - Algonquin](#)
- [April 24 - Coal Valley](#)
- [April 25 - East Peoria](#)

Running More Successful Board Meetings

- [April 22 - Matteson](#)
- [April 29 - Sycamore](#)

Legal Issues for Supervisors

- [May 10 East Peoria](#)
- [May 17 Bensenville](#)

Archives

[YouTube page](#). You'll learn about RAILS' leadership development initiatives, the [Overlay Project](#), updates on [RAILS e-book initiatives](#), an update on our museum pass program, and much more.

STEM Workshops

Susan Dahl of Fermilab will present two identical STEM (science, technology, engineering and mathematics) workshops in May. Participants will experience engaging activities to better understand the importance of STEM and how they can share this topic with library patrons. Log into L2/register at your location of choice using the links below.

- [Tuesday, May 23, 10 a.m.–noon](#), Rock Falls Public Library District
- [Thursday, May 25, 10 a.m.–noon](#), Alpha Park Public Library District

Group Process Facilitation Skills Workshop May 11

Diane Decker will lead this day-long workshop at the RAILS Burr Ridge service center on Thursday, May 11, 9:30 a.m.–4:00 p.m. Learn about competencies of group process facilitators, tools to brainstorm and organize ideas, and how to make group decisions. See L2 for more [information/registration](#).

Other RAILS CE Opportunities

[Webinar on Adult Programming April 19](#)

[Webinar on Open Access Resources for Filling Interlibrary Loan Requests April 6](#)

[Notary Public Workshop May 9](#)

[FOLIO: A New Library Services Platform April 17](#)

Legal Issues for Supervisors Workshops

- [Wednesday, May 10, 12:30–4:30 p.m.](#), Fondulac Public Library District (East Peoria)
- [Wednesday, May 17, 12:30–4:30 p.m.](#), Bensenville Community Public Library District

RDA Cataloging Workshops

- [Tuesday, April 11, 9:30 a.m.–4:30 p.m.](#), RAILS Burr Ridge service center
- [Wednesday, April 12, 9:30 a.m.–4:30 p.m.](#), Algonquin Area Public Library
- [Monday, April 24, 9:30 a.m.–4:30 p.m.](#), RAILS Coal Valley service center
- [Tuesday, April 25, 9:30 a.m.–4:30 p.m.](#), RAILS East Peoria service center

Running More Successful Board Meetings Workshops

- [Saturday, April 22, 9:30 a.m.–12:30 p.m.](#), Matteson Area Public Library District
- [Saturday, April 29, 9:30 a.m.–12:30 p.m.](#), Sycamore Public Library

New Live and Archived Webinars through PCI Webinars

RAILS is offering members access to live and archived webinars through People-Connect Institute (PCI) Webinars. Topics include library services, leadership and management, skills development, and technology. New topics are added frequently. Group viewings of webinars are encouraged as each library is limited to a total of four live or archived webinars per year. [More information/request access to a webinar](#).

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education events available to RAILS members and of interest to a wide range of library staff. Priority will be given to networking groups that have not received a grant in the past 12 months. The next application deadline is May 3. Questions? Contact [Joe Filapek](#), 630.734.5132. [View grant application/conditions](#).

RAILS Multitype Collaborative Grants

RAILS offers grants to encourage libraries of different types (academic, public, school, and special) to work on collaborative projects. At least two different types of libraries must be involved in each project. Applications for the second round of grants will be accepted through April 28, 2017. See [application form/details](#).

Vernon Library Supplies Grant and Vendor Discount

[Vernon Library Supplies](#) is giving away 100% of its 2017 operating profits to libraries and other non-profit organizations with programs designed to help new immigrants achieve English literacy and proficiency. [More information/grant application](#). The application deadline is midnight, October 31.

Vernon Library Supplies sells book covers, security, label protectors, bar code labels, and more, and is offering a special discount to RAILS member libraries. To take advantage of the discount and for more information, visit the [Deals and Discounts](#) section on the RAILS website and scroll to Vendor Discounts. Questions? Please contact [Amanda Musacchio](#).

Ingram Content Vendor Discount for RAILS Libraries

[Ingram Content Group](#), a book and audio-visual distributor for public, school, and special libraries, is offering a special discount to RAILS members. To take advantage of the discount and for more information, log into the [RAILS website](#) (with L2 email and password), visit the [Deals and Discounts](#) section, and choose Vendor Discounts at the bottom of the page. Questions? Contact [Amanda Musacchio](#).

RAILS BiblioBoard Group Purchase and Self-Publishing Webinars

RAILS is offering a group purchase for three [BiblioBoard](#) products. Currently, all Illinois residents have access to BiblioBoard's [Popup Picks](#) and the [Recovering the Classics](#) e-book collections courtesy of RAILS.

The group purchase includes these products:

- SELF-e – a vetted collection of self-published Illinois authors
- Creator – a curation tool that helps libraries make unique local content available to the entire community
- Pressbooks – a one-stop solution for self-published authors to write, format, and publish their work

To find out more about these products and the group discount, as well as how to support self-published authors and connect your community to quality self-published content, view the [recently recorded webinar here](#). Questions? Contact [Amanda Musacchio](#), RAILS Resource Sharing Specialist, 630.734.5118.

East Peoria Area Networking Opportunity April 28

All RAILS members are invited to a networking lunch on Friday, April 28, at 11:30 a.m., at the RAILS East Peoria service center. This is a perfect opportunity to connect with the RAILS Board and staff and other colleagues. Attendees are invited to stay for the RAILS Board

RAILS Networking Event at Islamic Foundation School May 16

All library staff working in all types of libraries are invited to hear the latest RAILS news and network with colleagues at the Islamic Foundation School in Villa Park on Tuesday, May 16, at 10 a.m. Shala Khan, Library Media Specialist, will give a tour of the school's three unique library spaces. [Register/more information.](#)

Member Certification

Thank you to all RAILS members for completing the Illinois State Library Annual Certification process which ended on Friday, March 31. Your cooperation is greatly appreciated!

Drive E-book Discovery in Your Communities Webinar May 17

Join the Association of Specialized and Cooperative Library Agencies (ASCLA) for "ebook innovation + publisher collaboration = library domination @ your library" on Wednesday, May 17, 11:30 a.m.–12:30 p.m. Hear about the genesis of [RAILS' Popup Picks](#), the first program of its kind in America. Presenters include Mitchell Davis, BiblioLabs founder and chief business officer; Lauren Klouda, Independent Publishers Group (IPG) Marketing Manager; and Veronda Pitchford, RAILS Director of Membership and Resource Sharing. Cost for ASCLA members is \$40. [Register online](#) or [download the registration form.](#)

Join Illinois Colleagues in Washington D.C. to Advocate for Libraries

[National Library Legislative Day](#), May 1–2, in Washington D.C. is an ideal opportunity for library staff and trustees to join together to visit their elected officials to advocate for library support. [Register with the Illinois Library Association](#) to join the Illinois delegation. Can't make it to D.C.? Register for [Virtual Library Legislative Day](#).

National Library Legislative Day Video Contest

The Public Library Association (PLA) is inviting staff and patrons to be part of a grassroots advocacy effort for [National Library Legislative Day](#) by creating a 60-second video featuring patrons and trustees. Topics can include why library funding is important, why access to information and research is important, or what privacy means to them. [Prizes information/submission form.](#) Deadline to submit videos is 11:59 p.m., Saturday, April 15.

Illinois Author Project Award Finalists

The Soon to Be Famous Illinois Author Project (STBE) announced its [top three finalists](#) for this year's contest. The finalists are self-published Illinois authors Daniel Rosenberg, who was nominated by Highland Park Library; Annie Hansen, who was nominated by Big Rock Library; and Karen Bedore, who was nominated by Aurora Public Library. The winner will be announced on Wednesday, April 12.

Annual Trustee Workshop

Area Training for Librarians and Staff (ATLAS) is holding a workshop for board members on June 3, 9 a.m.–noon, at Green Hills Public Library. Topics will include levy and budget, meeting etiquette, and community involvement. New and tenured trustees are welcome to attend. [Sign up/more information.](#)

Reaching Forward Conference May 5

The annual [Reaching Forward](#) conference will be held May 5, at the Donald E. Stephens Convention Center, in Rosemont. Early-bird [registration](#) is \$150; after April 22, registration is \$165. Program topics include trends, teens, autism, genealogy, social media, advocacy, and much more. Registration includes morning coffee, lunch, exhibits, and programming.

some great giveaways!

Reaching Forward South April 7

Reaching Forward South, "Don't Underestimate the Power of the Library," will be held April 7, at Eastern Illinois University. Select from sessions on Advocacy, Programming, Technology, and Staff/Staffing. New this year are Office Hours, where experts will be available for one-on-one consultation. The cost is \$75 and includes lunch and prizes. See [more information/register](#).

Be sure to visit Brian Smith, RAILS Applications and Web Developer, at the RAILS booth to find out all about our programs/services, to let us know what is happening at your library, and to pick up some great giveaways. Look for RAILS Delivery and Facilities Director, Mark Hatch, from 10–11 a.m. in the Casey Room.

Chance to Celebrate Our Peers with ILA Awards

The Illinois Library Association's awards program recognizes excellence in librarianship and library service in Illinois. Award nominations are due by May 15th. [More information/nominate](#).

Local Organization Collects, Distributes Books

[Bernie's Book Bank](#) collects, processes, and distributes new and used children's books to at-risk youth. Libraries can donate their gently used books.

RAILS Library Director News

Do you have library director changes to share? Let RAILS [Communications](#) know of library director changes (and the effective date of the changes) so we can officially welcome new directors to the RAILS community.

Library News

To post your library news, sign into the [RAILS website](#) with the email address and password used for [L2](#). Click on your name to view posting options.

[LibraryAware Community Award for Mississippi Valley Library District](#)

[Lake Villa District Library Awarded Construction Grant](#)

[Dinos & Dragons at the Brookfield Zoo](#)

[Top 10 Things to Know \(and Do\) about Saving Library Funding](#)

[Messenger Public Library of North Aurora Completes Renovation Work](#)

[Without School Librarians, We're on a Dystopian Path](#)

[Joliet Public Library Receives Live and Learn Construction Grant](#)

Fast Facts Survey

Auto Renewal of Items on SWAN

SWAN is offering the option to libraries to provide auto-renewal to patrons. The trustees have to decide at the April Board meeting if they want to opt out of this service.

- Any item that can be renewed would automatically be renewed.
- Items that cannot be renewed include items where the renewal limit has been reached, the title has holds, or the item is from a library outside of SWAN.
- Patrons who receive email notices would receive an email notice telling them which items could not be renewed and which items were renewed. Patrons who receive notices by text or the automated phone system would not receive auto renewal notification but could review their account to see which items were renewed and which items were not renewed.
- Even if IPPL chooses to not select auto renewal, IPPL items sent through ILL to another library which has chosen auto renewal would be checked out under the lending library's loan rules and the IPPL items would be auto-renewed.
- At the March Board meeting trustees discussed how auto-renewal reduces access for others because a borrower is not incentivized to return their materials in a timely manner.
- Other libraries who are using auto-renewal have seen a 30 – 40 % reduction in their fines revenue.

New Business (L1)
- distributed @ mtg.

Recommendation for Project Manager for Tuck-pointing Project

I interviewed and got proposals from several project managers for the tuck-pointing project. They all had relevant experience.

Jensen Hughes of Jensen Hughes, Ltd - \$10,000

Dan Pohrte of Product Architecture and Design -\$5,000

Kami Farahmandpour of Building Technology Consultants -\$25,000

Dan Ruzic of Chicago Project Management -\$5,000

While interviewing, I was looking for someone with an understanding of tuck-pointing and masonry, relevant experience with projects similar to ours and experience with public bid documents.

I recommend hiring Dan Ruzic of Chicago Project Management for the tuck-pointing project. He was recommended to me by the Westmont Public Library. He was the only consultant to take the time to do a thorough site inspection. He has vast experience in tuck-pointing and masonry and many projects similar in scope to ours. In addition, he has experience with public bids.

Here are some of the other buildings where he has done restoration/tuck-pointing/repair:

- LaGrange Theater
- First Congregational Church of Western Springs
- First Congregational Church of LaGrange
- Unity Temple (Oak Park)

Dan came highly recommended by all the above references.

-Laura Birmingham

MEASURED SUCCESS

The 2016 library referenda passed at a solid rate, but a shifting political climate looms **By John Chrastka & Brian Hart**

At EveryLibrary and *LJ*, we tracked 184 library elections in 2016. Forty-seven were for bonds to update libraries or to build new 21st-century facilities; 68 percent of those measures passed. Another 121 ballots were for operating expenses to field programs, build collections, and improve staffing, and nearly 86 percent of those were successful. Sixteen were ballot issues related to governance, either creation/annexation to or withdrawal from a library district. Accounting for more than half of the library voting this year were just three states; Michigan, New York, and Ohio had a combined 90 operating or building measures, with all but nine passing. Nationwide, over 3.7 million voters cast a ballot in what turned out to be the most contentious election cycle of a generation. Libraries won and lost in blue cities and red counties alike.

Many operating fund measures asked voters simply to renew or continue the operating level of the library as it was. In those we can track, there does not appear to be a difference between pass/fail rates between small dollar amounts/percentage changes and larger increases. For example, the Nevada County Library, CA, doubled its tax base from 1/8¢ to 1/4¢. In Missouri, the Mid-Continent Library passed a \$12 million per annum operating increase

and the Moniteau County Library got a \$9,800 per annum increase. The voters are not doing any math when they are at the ballot box.

For building bonds, there does not seem to be a “break point” under which you can always pass a new building measure. While only 57% of bonds over \$10 million passed, as did 71% for those less than \$10 million, we’d caution that this is a misleading indicator. Because of regional variations in the

cost of building design and construction, there isn’t a solid way to compare among projects, and voters have no frame of reference among states, regions, or even the next town over. Each building effort stands on its own. If the comparison point is raised to \$15 million, the pass/fail rate basically evens out.

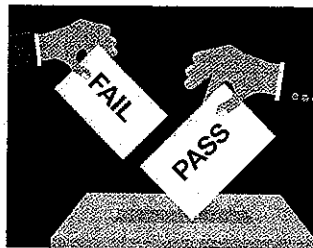
It’s important to note that there wasn’t much difference in pass/fail results between libraries on primary election ballots vs. the general election ballot in November. If we remove the Michigan, New York, and Ohio libraries from the sample, the remaining wins and losses are distributed across the various election days fairly evenly. In Illi-

nois, where seven out of 11 library referenda failed, there was a historically large “under vote” for president, meaning that more people skipped voting for anyone at the top of the ticket but filled in their ballot for congress, judges, and local issues such as libraries.

These numbers are very much in line with the five-year running average for library measures. Elections for operating measures pass about 87 percent of the time across

PRIMARY VS. GENERAL

There wasn’t much difference in pass/fail results between libraries on primary election ballots vs. the general election ballot in November.



John Chrastka is Executive Director of EveryLibrary and a 2014 LJ Mover & Shaker. Brian Hart is a Librarian and EveryLibrary board member. He is currently pursuing a Master's of Public Administration from Georgia College and State University

OPERATING REFERENDA 2016

LOCATION	NAME OF LIBRARY	RESULT	% YES	% NO
ARKANSAS				
Fayetteville	Fayetteville Public Library	Pass	59	41
Pocahontas	Randolph County Libraries	Fail	42	58
CALIFORNIA				
Loomis	Loomis Library & Community Learning Center	Pass	60	40
Nevada City	Nevada County Community Library	Pass	69	31
Sacramento	Sacramento Public Library	Pass	79	21
San Diego	San Diego Public Library	Pass		
San Rafael	San Rafael Public Library	Pass	69	31
Santa Paula	Blanchard Community Library	Pass	73	28
Santa Rosa	Sonoma County Library	Pass	71	29
Stockton	Stockton-San Joaquin County Public Library	Pass	74	26
COLORADO				
Fort Collins	Poudre River Public Library	Pass	67	33
Granby	Grand County Library District	Pass	57	43
La Veta	La Veta Regional Library District	Pass	66	34
Mancos	Mancos Library District	Pass	66	34
Pitkin	Basalt Regional Library District	Pass	62	38
FLORIDA				
Middleburg	Middleburg-Clay Hill Public Library	Pass		
IDAHO				
Hayden	Community Library Network	Fail	50	50
ILLINOIS				
Crest Hill	White Oak Library District	Fail	41	59
Maroa	Maroa Public Library District	Pass	52	48
North Riverside	North Riverside Public Library	Fail	44	56
Plainfield	Plainfield Public Library District - Operations	Fail	31	69
LOUISIANA				
Lafayette	Lafayette Public Library System	Pass	58	42
MICHIGAN				
Barryton	Barryton Public Library	Pass	69	31
Belleville	Belleville Area District Library	Pass	51	49
Cheboygan	Cheboygan Area Public Library	Fail	43	57
Commerce Township	Commerce Township Community Library	Pass	60	40

SOURCE: LJ PUBLIC LIBRARY REFERENDA 2016

LOCATION	NAME OF LIBRARY	RESULT	% YES	% NO
Crosswell	Aitkin Memorial District Library	Pass	69	31
Dexter	Dexter District Library	Pass	72	28
Eastpointe	Eastpointe Memorial Library	Pass	64	36
Empire	Glen Lake Community Library	Pass	81	19
Ferndale	Ferndale Public Library	Pass	65	35
Grant	Grant Area District Library	Pass	56	44
Gwinn	Forsyth Township Library	Fail	47	53
Harper Woods	Harper Woods Public Library	Pass	76	24
Hazel Park	Hazel Park Memorial Library	Pass	68	32
Holland	Herrick District Library	Pass	86	14
Holly	Holly Township Library	Pass	78	22
Jackson	Jackson District Library	Pass	66	34
Marquette	Peter White Public Library	Pass	77	23
Mio	Oscoda County Library	Pass	54	46
Nashville	Putnam District Library	Pass	61	39
North Adams	North Adams Community Memorial Library	Pass	54	46
Pontiac	Pontiac Public Library	Pass	81	19
Port Sanilac	Sanilac District Library	Pass	62	38
Remus	Wheatland Township Library	Pass	51	49
Remus	Wheatland Township Library	Pass	69	31
Roseville	Roseville Public Library	Pass	69	31
South Lyon	Lyon Township Public Library	Fail	43	57
Sturgis	Sturgis District Library	Pass	75	25
Suttons Bay	Suttons Bay Bingham District Library	Pass	64	36
Traverse City	Traverse Area District Library	Pass	76	25
Utica	Utica Public Library	Pass	74	26
Wallon Lake	Crooked Tree District Library	Pass	66	34
Watervliet	Watervliet District Library	Pass	78	22
Weidman	Sherman Township Library	Pass	75	25
White Pigeon	White Pigeon Township Library	Pass	84	16
Wixom	Wixom Public Library	Pass	80	20
MISSOURI				
California	Moniteau County Library	Pass	81	19
Independence	Mid-Continent Public Library	Pass	62	38
Monett	Barry-Lawrence Regional Library	Fail	45	55

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all presidential, congressional, and state and municipal off-cycle years. Building measures passed on average 58 percent of the time, but there are fewer bonds each cycle, and more peaks and valleys between years. What appears to be holding true is that library leaders should not decide to go—or not to go—to the ballot simply because of what type of election is on tap, or who is on the top of the ticket.

Each campaign EveryLibrary worked with in 2016 asked us if they should expect a “Trump Voter Effect” on their library question. At first glance, with about 70% of library measures passing, it looks like the answer is no. The top of the ticket problems didn’t trickle down to where library measures live.

However, we think it is important to recall that back in November 2008, when the economy was headed into a full bore recession, library elections were much more suc-

TEN-YEAR TRENDS

YEAR	BUILDING			OPERATING		
	#	PASS	FAIL	#	PASS	FAIL
2016	121	86%	14%	47	68%	32%
2015	123	94%	6%	21	43%	57%
2014	147	81%	19%	33	73%	27%
2013	146	88%	12%	30	63%	37%
2011	96	88%	12%	18	44%	56%
2010	220	87%	13%	29	55%	45%
2009	129	84%	16%	28	54%	46%
2008	42	74%	26%	27	67%	33%
2007	29	69%	31%	46	74%	26%
2006	69	74%	26%	36	64%	36%
AVERAGE	112	83%	18%	32	61%	40%

SOURCE: LJ PUBLIC LIBRARY REFERENDA 2016

cessful than they should have been considering the fiscal cliff that everyone was about to fall over. We suspect that the 2016 library elections will be remembered in a similar way, as the last one before voter attitudes shifted dramatically. At EveryLibrary, we are concerned that in 2017 and beyond, libraries will not be exempt from the broader trends of the electorate. While the “top of the ticket” did not determine the results for libraries in 2016, it remains to be seen whether over time voters will continue to calcify around anti-

tax, antigovernment, or “anti-other” rhetoric, and if so, will library tax measures suffer as a result?

ORGANIZED OPPOSITION

The opposition to library ballots got louder and larger last year. In our 2015 election roundup (LJ 2/1/16, p. 32–32),

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LOCATION	NAME OF LIBRARY	RESULT	% YES	% NO
MONTANA				
Havre	Havre-Hill County Library	Pass	58	42
Livingston	Livingston-Park County Library	Fail	49	51
NEW HAMPSHIRE				
Gilmanton Iron Works	Gilmanton Year-Round Library	Fail		
Kingston	Kingston Community Library	Pass	51	49
NEW MEXICO				
Bernalillo	Martha Liebert Public Library	Pass	74	26
NEW YORK				
Albany	Albany Public Library	Pass	65	35
Clifton Park	Clifton Park-Halfmoon Public Library	Pass	85	15
East Greenbush	East Greenbush Community Library	Pass		
Florida	Florida Public Library	Pass	90	10
Geneva	Geneva Public Library	Pass	72	28
Glens Falls	Crandall Public Library	Pass	57	43
Gloversville	Gloversville Public Library	Pass		
Guiderland	Guiderland Public Library	Pass	69	31
Malta	Round Lake Library	Pass	69	31
New Rochelle	New Rochelle Public Library	Pass	71	29
Oneida	Oneida Public Library	Fail	45	55
Patterson	Patterson Library	Pass	63	37
Peekskill	Field Library	Pass	64	36
Poughkeepsie	Poughkeepsie Public Library District	Pass	61	39
Rhinecliff	Morton Memorial Library	Pass	65	35
Shandaken	Phoenicia Library	Pass	51	49
Syracuse	Onondaga Free Library	Pass	51	49
Utica	Utica Public Library	Pass	62	38
Warwick	Albert Wisner Public Library	Pass	88	12
NORTH DAKOTA				
Mayville	Mayville Public Library	Pass	70	30
OHIO				
Ada	Ada Public Library	Pass	75	25
Arcanum	Arcanum Public Library	Pass	68	32
Avon	Lorain Public Library	Pass	72	28
Avon Lake	Avon Lake Public Library	Pass	74	26
Bluffton	Bluffton Public Library	Pass	73	27

LOCATION	NAME OF LIBRARY	RESULT	% YES	% NO
Bryan	Williams County Public Library	Pass	54	46
Cambridge	Guernsey County District Public Library	Pass	63	37
Columbus	Grandview Heights Public Library	Pass	74	26
Cuyahoga Falls	Cuyahoga Falls Library	Pass	72	28
Dover	Dover Public Library	Pass	77	23
Greenville	Greenville Public Library	Pass	65	35
Hudson	Hudson Library & Historical Society	Pass	66	32
Jefferson	Henderson Memorial Public Library	Pass	65	35
Lorain	Lorain Public Library	Pass	63	37
Louisville	Louisville Public Library	Fail	46	54
McArthur	Herbert Wescoat Memorial Library	Pass	64	36
Mount Gilead	Mount Gilead Public Library	Pass	52	48
Mount Sterling	Mount Sterling Public Library	Pass	61	39
Oberlin	Oberlin Public Library	Pass	76	24
Pataskala	Pataskala Public Library	Fail	48	52
Perrysburg	Way Public Library	Pass	65	35
Sheffield Lake	Lorain Public Library	Pass	60	40
Swanton	Swanton Public Library	Pass	73	27
Toledo	Toledo-Lucas County Public Library	Pass	65	35
Upper Arlington	Upper Arlington Public Library	Pass	76	24
Wadsworth	Wadsworth Ella M. Everhard Public Library	Pass	77	23
Wauseon	Wauseon Public Library	Pass	76	24
Wellington	Herrick Memorial Library	Fail	39	61
Wickliffe	Wickliffe Public Library	Pass	74	26
OREGON				
Veneta	Fern Ridge Library District	Fail	36	64
PENNSYLVANIA				
Jeannette	Jeannette Public Library	Pass	52	48
VERMONT				
Woodstock	Norman Williams Public Library	Pass	76	24
WASHINGTON				
West Richland	Mid-Columbia Libraries	Pass	52	48
WEST VIRGINIA				
Morgantown	Morgantown Public Library	Pass	62	38
Parkersburg	Parkersburg & Wood County Public Library	Pass	62	38
Tennerton	Upshur County Public Library	Fail	49	51

it looked as if the tone of national campaigns would become coarser and the opposition would become bolder in their attacks. However, we did not expect, nor were we prepared for, the Koch Brothers-funded Mega-PAC Americans for Prosperity (AFP) to launch attacks on—and help to defeat—at least two library ballots this year. Residents of the Illinois towns of Plainfield and Fox River Valley were the targets of robocalls and direct mail from the AFP Illinois chapter. They were targeted in the last few days of their campaigns, and “vote no” messages followed a specific “any tax is a bad tax” playbook, without addressing the substance of the plan for the communities. It worked.

Back in 2014 (*LJ* 1/15, p. 38ff.), we identified the Tea Party and other organized local or statewide antitax agents such as the California Association of Realtors as significant potential sources of opposition to library funding measures. In 2016, local organized opposition from such groups continued their barrages against the library. For example, in Meridian, ID, the library was

on the ballot with a stand-alone measure at the same time as the College of Western Idaho and the West Ada Park District. Although each had a legitimate need for funding, the local Tea Party decided to lump them all together and created a “vote no” campaign that targeted the three unrelated measures.

With big money groups such as AFP targeting libraries, we are seeing a huge shift in the fight between folks who believe in progressive tax policies vs. those who want limited government. Libraries are now included in a broader crusade to shrink or eliminate regulation in any form. In 2016, libraries were no longer immune, if they ever were.



POLL TAX

If your library has to go to the voters any time in the next several years, consider launching your campaign now with a poll or survey about the tax rate

ROLLBACKS & DISSOLUTIONS

In 2016, we saw an uptick in votes to dissolve or consolidate library districts, disconnect pockets of voters from library taxing districts, and even roll back tax rates for libraries. For example, in Illinois, voters in Macoupin and Jersey County voted to disconnect

BUILDING REFERENDA 2016

LOCATION	NAME OF LIBRARY	RESULT	% YES	% NO
ARKANSAS				
Fayetteville	Fayetteville Public Library	Pass	56	44
Pine Bluff	Jefferson County Library	Pass	67	33
West Fork	West Fork Municipal Library	Pass	53	47
CALIFORNIA				
Bay Point	Contra Costa County Library	Fail	52	48
El Cerrito	El Cerrito Library	Fail	63	37
Oakley	Contra Costa County Library	Fail	55	45
Pleasant Hill	Contra Costa County Library	Pass	66	34
Santa Cruz	Santa Cruz Public Libraries	Pass	70	30
COLORADO				
Norwood	Lone Cone Library District	Pass	58	42
FLORIDA				
Fleming Island	Clay County Public Library	Pass		
Winter Park	Winter Park Public Library	Pass	51	49
IDAHO				
Meridian	Meridian Library District	Fail	59	41
ILLINOIS				
Bartonville	Alpha Park Public Library District	Pass	63	37
Brookfield	Brookfield Public Library	Fail	47	53
Crystal Lake	Crystal Lake Public Library	Fail	44	56
East Dundee	Fox River Valley Public Library District	Fail	34	66
Lombard	Helen M. Plum Memorial Library	Pass	53	47
Plainfield	Plainfield Public Library District - Bond	Fail	44	56
Stickney	Stickney-Forest View Public Library District	Pass	68	32
INDIANA				
Jasper	Jasper-Dubois County Library	Pass	60	40
MICHIGAN				
Allegan	Allegan District Library	Pass	59	41
Belleville	Belleville Area District Library	Pass	53	47
Gaylord	Otsego County Library District	Pass	60	40
South Lyon	Lyon Township Public Library	Fail	41	59
White Lake	White Lake Township Library	Pass	50	50
MINNESOTA				
Cambridge	Cambridge Public Library	Fail	45	55
Fergus Falls	Fergus Falls Public Library	Pass	66	34
MONTANA				
Missoula	Missoula Public Library	Pass	58	42
NEBRASKA				
Columbus	Columbus Public Library	Pass	65	35
NEW HAMPSHIRE				
Milford	Wadleigh Memorial Library	Fail	45	55
NEW MEXICO				
Statewide	New Mexico Libraries	Pass	65	35
NEW YORK				
Hampton Bays	Hampton Bays Public Library	Fail	41	59
Liberty	Liberty Public Library	Pass	85	15
NORTH CAROLINA				
Durham	Durham County Library	Pass	81	19
OHIO				
Oakwood	Wright Memorial Public Library	Fail	50	50
PENNSYLVANIA				
Allentown	Parkland Community Library	Fail	44	56
RHODE ISLAND				
Narragansett	Maury Looijens Memorial Library	Pass	68	32
SOUTH CAROLINA				
St. George	Dorchester County Library	Pass	61	39
VIRGINIA				
Falls Church	Mary Riley Styles Public Library	Pass	63	37
Henrico	Henrico County Public Library	Pass	75	25
WASHINGTON				
Brewster	North Central Regional Library	Pass	66	34
Eastsound	Orcas Island Library	Pass	64	36
Point Roberts	Point Roberts Library	Fail	54	46
WISCONSIN				
Evansville	Eager Free Public Library	Pass	54	46
Evansville	Eager Free Public Library	Pass	56	44
Three Lakes	Edward U. Demmer Memorial Library	Pass	53	47
Watertown	Watertown Public Library	Pass	62	38

SOURCE: IJ PUBLIC LIBRARY REFERENDA 2016

from the Brighton Memorial Library District, and voters in Cicero endorsed a referendum to consolidate the functions of the independent library district into the town. While a similar measure to disconnect Weber Township, IL, from the Brehm Memorial Library District failed, the board of Michigan's Chassell Township wanted to remove itself so badly from the Portage County Library District that it ran the measure twice (in August and November). The Borough of Longport, NJ, likewise voted to withdraw from the Atlantic County Library System. The reasons for taking these measures to the ballot varied, but in every case, the results would lead either to a decreased library budget or lost autonomy for the board and staff in setting the budget in the future.

Libraries are particularly vulnerable to petition-driven initiatives that can place rollback measures on the ballot. Voters in Randolph County, AR, rejected a petition measure to lower the library tax rate from 1.4 to 1 mill, which would have cost the library roughly \$81,000 annually. While this was the only such measure on any ballot this year, in April 2015, voters in Bollinger County, MO, voluntarily rolled back the library levy by half, and in 2009, the local Tea Party in Pulaski County, KY, initiated a petition drive that would have closed that library completely. We should recall that at press time, a Tea Party-authored case against Kentucky libraries that could roll back funding for 99 out of 104 libraries to at least 1979 levels was pending in the state's Supreme Court.

PRESSURE FROM ABOVE

Over the past few years and in many states there has been a movement to reduce or eliminate small units of government in the name of saving taxpayers money. Already, governors as different as Democrat Andrew Cuomo in New York and Republican Bruce Rauner in Illinois advocate such moves to eradicate waste and create tax savings. Independent library districts are in that "small unit of government" category; they may well be on the "consolidate or cut" list along with schools, parks, water and waste, cemeteries, power and light, and other agencies.

The next four years promise to be a difficult period for federal support to local and state government as well. The scope of the federal government is going to be changing under President Trump, Speaker Ryan, and Majority Leader McConnell not only from President Obama's approach but from that of presidents Bush and Clinton. As of this writing, President Trump's nominees to head the departments of Education, Treasury, and Commerce; to be the Attorney General; and to run the Federal Communica-

tions Commission are all committed to shrinking federal spending and curtailing the role that Washington has in rule making, enforcement, and direct support. Ryan's budgets have, over the last several fiscal years, called for the complete elimination of the Institute of Museum and Library Services and zero funding for the Library Services and Technology Act. Likewise, Ryan and McConnell have placed many members in key committee chair roles who likewise believe in doing away with federal support for programs and federal oversight of protections.

This shrinking of federal programs and the federal budget will place more burdens on state and local government to meet their budgets solely through local resources and to fill in the gaps once covered by federal programs in education, health care, mental health, and public safety. In many arenas, libraries will have to shoulder more of the service responsibility of local authorities. As federal education funding changes, public libraries will be called on to close additional educational gaps.

THE CALM BEFORE THE STORM?

If you are doing community planning surveys, please start attaching dollars to those services and begin talking about the sources of that revenue. Your library needs to take the lead in local discussions about tax rates and community priorities in order to ensure you have resources to weather the coming change.

We see a perfect storm on the horizon and are concerned that libraries may be caught unprepared. Already, the American Legislative Exchange Council, a group of conservative state legislators and private sector representatives, has spun-off a new unit dedicated to creating smaller towns, cities, and counties called the Association of Chamber of Commerce Executives. It will be originating model ordinances intended to cut local spending and shrink government. Whether that agenda is expressed against libraries through local ordinances or bills, court cases like the one in Kentucky, or petition drives as in Arkansas or Missouri, library leaders must communicate with voters now about

LIBRARY GOVERNANCE REFERENDA 2016

LOCATION	LIBRARY	RESULT	% YES	% NO
CALIFORNIA	Bakersfield Kern County Library	Fail	52	48
	Loomis Loomis Library & Community Learning Center	Pass	64	36
ILLINOIS	Brighton Brighton Memorial Library District	Pass	61	39
	Cicero Cicero Public Library	Pass	69	31
	Mt. Vernon C.E. Brehm Memorial Public Library District	Fail	45	55
KANSAS	Natoma Natoma Community Library	Pass	92	8
MICHIGAN	Chassell Portage Lake District Library	Fail	46	54
	Chassell Portage Lake District Library	Pass	55	45
	Harbor Springs Petoskey Library System	Pass	61	39
	Leland Leland Township Public Library	Pass	74	26
	NEW JERSEY	Belvidere Belvidere Free Public Library	Pass	52
Longport Atlantic County Library System	Pass	62	38	
NEW YORK	Vestal Vestal Public Library	Pass	85	15
OREGON	Roseburg Douglas County Library System	Fail	45	55
WASHINGTON	Kahlotos Mid-Columbia Libraries	Pass	84	16
WISCONSIN	Minocqua Minocqua Public Library	Fail		

SOURCE: *LJ* PUBLIC LIBRARY REFERENDA 2016; Library Governance includes referenda to create independent library districts, join or expand existing library districts, or become a part of a school district.

how boards and staff are already spending their tax money wisely and efficiently.

WHAT IS REALLY DIFFERENT?

If your library has to go to the voters anytime in the next several years, we believe that you should launch your campaign now with a poll or survey about the tax rate. It is absolutely vital for you to know and understand where your local voters are emotionally on the subject of taxes. That can only be done through a poll or survey that asks people specifically about their tolerance for taxes. Since use and support are not dependent on each other, you cannot deduce users' support from other metrics such as cardholder rate, circulation stats, or even current donor rolls. You have to ask real and substantial questions to both users and non-users about their interest in your work, the value the library provides to the community, and their perception of your impact on people who use the library.

Most especially, you need to know two to five years out from your Election Day how they feel about the taxes they are paying. If it's good, it is essential that you hold on to that perception. If it's bad, you know that you have to change that perception to one that looks more favorably on libraries. Either way, there is work ahead, and it is imperative that it be done early and continuously, with the climate of dramatic shifts in governance and voter attitudes at the forefront of our minds.

2016 SUMMARY	BUILDING		OPERATING	
	NUMBER OF MEASURES	PASS RATE	NUMBER OF MEASURES	PASS RATE
TOTAL REFERENDA	121	86%	47	68%
DATE				
January–April	25	76%	7	57%
May–August	41	93%	10	70%
September–December	55	86%	30	70%
AMOUNT*				
Under \$10 million	43	91%	21	71%
Over \$10 million	2	100%	21	57%
POPULATION SERVED				
Under 10,000	39	90%	11	73%
10,000 to 24,999	36	75%	13	54%
25,000 to 49,999	17	100%	10	90%
50,000 to 99,999	17	77%	7	29%
100,000 or more	12	100%	6	100%
REGION				
Northeast	23	91%	5	40%
Midwest	72	86%	21	67%
South	7	71%	9	100%
West	19	84%	12	58%

SOURCE: *LJ* PUBLIC LIBRARY REFERENDA 2016

*Number of measures do not add up to the total because *LJ* did not receive data.

KEEPING UP

Libraries continue to rebound, according to *LJ*'s 2017 Budget Survey, but many still feel that they're just getting by

By Lisa Peet

The financial news for libraries in 2016 was for the most part positive—overall, budgets are up modestly—but many, still rebounding from the recession and working to keep pace with needed capital and technology improvements, still feel that they're just getting by. Libraries, particularly smaller systems, continue to meet the challenge of working with what funds are available. But unexpected or one-time expenses can still result in tightened purse strings. Also, the rising costs of benefits and the uncertainties of the health-care marketplace are increasingly common concerns.

The results of *LJ*'s 2017 Budgets and Funding survey of U.S. public libraries, distributed geographically by size and type, mostly extended the good news of the last several years. Out of 467 libraries that replied—a sizable increase over last year's 371 respondents—most showed a small but steady improvement on the previous year's gains. Total operating budgets were up 3.4%, a slight increase over 2016's 3.2% rise.

The majority of respondents—nearly one-fifth—were small libraries, serving populations of less than 10,000, and they also had the most to celebrate. Smaller systems saw some of the biggest gains in the last year. Those that fared most poorly in 2015—libraries serving 10,000–24,999, which had seen an uptick of a mere .9%—in 2016 gained a more robust 3%. Libraries in the 25,000–49,000 range showed the largest growth of all, with 4.9% operating budget increases. Midsized libraries reported the smallest gains.

Salary and personnel budgets rose by 3.8%, not quite as impressively as 2015's 4% increase, but a healthy 76% of libraries reported higher staffing budgets. Per capita funding for 2016 averaged \$48.11, up from \$46.86 in 2015.

For the most part, these numbers represent a steady climb from the economic downturn of the late aughts. Yet financial improvements were not distributed as widely as last year's, and the number of libraries reporting a rise in total operating budgets was slightly lower this time around: 70%, compared with 2015's 74%. A growing number of libraries are finally able to

spend on needed improvements or projects—but many are still working just to keep up.

WHO AND WHEN

Employment news was less encouraging than dollars might indicate. The average number of FTE in 2016 was 63.4, a gain of 0.8 full-time employees, but 62% of respondents reported no change in FTE staff size from 2015 to 2016. Personnel increases were largely driven by libraries serving populations greater than 100,000, while the FTE count for smaller libraries remained essentially unchanged. The largest




libraries, serving populations of more than a million, averaged 14 new FTE hires in 2016, although the largest personnel increases proportionately were in the 500,000–999,999 service range, with more than half of those libraries reporting new hires.

Nearly 45% of staff members are employed full-time, a percentage that rises along with the size of the library. The largest libraries are also more apt to hire MLIS credentialed librarians—27%, compared to the national average of 18%.

While respondents to *LJ*'s survey vary from year to year, trending reveals the lowest FTE average in ten years, in a relatively steady decline. Although 2015 briefly reversed the slide, the promise of 2014's uptick in personnel and salary budgets (see "Paying for People," ow.ly/XCKW307vOjp) has yet to manifest in full-time hires.

Even within a smaller job pool, however, administrators are working to remain competitive to attract the best

AVERAGE 2016 FY BUDGETS

	INDEPENDENT LIBRARY DISTRICT	SUBJECT TO LOCAL BUDGET APPROPRIATION
 Materials	\$1,134,000	\$545,000
 Salary/Personnel	5,263,000	3,415,000
 Technology	493,500	236,300
Total Operating	8,831,000	5,053,000

SOURCE: *LJ*/BUDGET SURVEY 2017

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BUDGET TRENDS

Population Served	Total Operating Budget 2014	Total Operating Budget 2015	% Change in Oper. Budget	Materials Budget 2014	Materials Budget 2015	% Change to Mat. Budget	Salary Budget 2014	Salary Budget 2015	% Change to Salary Budget
Under 10,000	\$269,000	\$277,000	+3.0	\$29,200	\$30,500	+4.4	\$161,000	\$166,000	+3.2
10,000-24,999	874,000	900,000	+3.0	99,200	102,800	+3.7	578,000	597,000	+3.3
25,000-49,999	1,687,000	1,770,000	+4.9	193,600	200,100	+3.4	1,074,000	1,124,000	+4.6
50,000-99,999	3,363,000	3,400,000	+1.1	361,500	375,100	+3.8	2,101,000	2,156,000	+2.6
100,000-499,999	8,875,000	9,143,000	+3.0	1,093,000	1,112,000	+1.7	5,884,000	6,101,000	+3.7
500,000-999,999	30,590,000	32,051,000	+4.8	3,834,000	4,060,000	+5.9	20,001,000	20,844,000	+4.2
1 million or more	58,034,000	60,102,000	+3.6	5,210,000	5,511,000	+5.8	37,079,000	38,482,000	+3.8
Total	6,010,000	6,215,000	+3.4%	692,000	717,800	+3.7%	3,824,000	3,967,000	+3.8%

SOURCE: LJ BUDGET SURVEY 2017 *Weighted to reflect the PLDS breakdown of public libraries by population served

candidates. For the Huron Public Library (HPL), OH, more comprehensive benefits were a budgetary priority last year. "The administration and the board made a decision to select a plan that would give greater benefits to our employees," says Director Benjamin Reid. "I needed to offer more competitive benefits but keep the plan affordable for the library and for individuals and families as well."

Reid notes that some colleagues looked to the health-care marketplace for the coming year, but he chose a more traditional plan. "We are a small library," he adds. "It's tough for small organizations that don't have a big pool of employees to get good rates, or [can't] afford to join some of the good pools that are out there.... Ultimately, it came down to looking at our size and our budget and thinking creatively." Reid switched from a health savings account plan to a more traditional PPO with a tiered benefit level within the network; some HPL employees will now pay more out of pocket, but the library is taking on a larger share of costs.

Libraries may not have brought in the hoped-for numbers of new employees, but service hours continued their steady recovery, with an across-the-board increase of 2.9 open hours per system. Branches were open an average of 50.5 hours per week—a return to 2013 numbers among all except the smallest, which lagged behind at just under 42 hours per week. Well over half of the largest libraries reported increased hours.

KEEPING IT LOCAL

Where the money comes from is an increasingly important factor as well. Two-thirds of the libraries responding to the survey relied on an annual appropriation from local government for their funding in 2016, averaging operating budgets of just over \$5 million. Nearly a quarter are funded through an independent library district, and they fared notably better, with an average of \$8.8 million—a 75% difference.

Some of the growing advantages seen in independent tax districts can be traced to increased stability, notes John Chrastka, a 2014 LJ Mover & Shaker and founder and executive director of EveryLibrary, a national political action committee for libraries. "The difference between now and 2010, in the depths of the recession, is that at least the tax base is stable and the housing base is stable for those districts.

So they're not losing ground on the vagaries of revenue."

However, he adds, some recessionary pressures are just beginning to show up in parts of the country where revenue is energy-reliant, such as Appalachia or Alaska, and the sources of revenue itself are drying up; others are subject to dwindling federal subsidies. The 11-branch Douglas County Library System, OR, relied on a percentage of timber revenue from Western Oregon O&C-BLM (Oregon & California Bureau of Land Management) forestlands, which has sharply declined in recent years. In the November election, a measure was voted on that would have created an independent tax district and generated some \$3.8 million for the system. It was defeated, and as of press time Douglas County's libraries are facing closure in 2017.

"You've got a perfect storm there of a shrinking subsidy base from the federal government, a stagnant tax base without a new taxing district, and an attitude that is 'any tax is a bad tax,'" explains Chrastka. (For more on library ballot performance last fall, see Chrastka and Brian Hart's "Measured Success" on p. 25ff.)

The South and Northeast are the least likely to depend on independent districts, with Northeast libraries alone among all regions receiving higher budgets through local government. The largest uptick in local funding, at 6.9%, went to larger library districts serving 500,000-999,999, with the smallest districts remaining essentially flat.

There are some variations on these basic sources: the Carnegie Library of Pittsburgh (CLP), for instance, along with 45 other libraries in Pennsylvania's Allegheny County and a variety of other public institutions, receives its primary funding from one percent of the sales tax paid in the Allegheny Regional Asset District, and to date that allocation has been stable.

"We've been fortunate in that the sales tax has been performing fairly well since we've come out of the recession," says Karlyn Voss, CLP director of external and government relations. "We got a two percent increase this year.... On an annual basis we actually make projections to the tune of three percent from the Regional Asset District and hope that they can come close. We gauge our strength or our stability on how well the sales tax is performing."

METHODOLOGY

The LJ Budget Survey was mailed via USPS to the administrative offices of approximately 2,050 U.S. public libraries on November 1, 2016. A reminder was faxed to non-responders on November 21. The address and fax list was obtained from Market Data Retrieval. A drawing to win one of five \$100 gift certificates was offered as incentive. The field closed on December 9, with 467 libraries responding, an overall response rate of 23%.

The data was weighted by population served to even out fluctuations in respondent sample sizes. Weighted percentages and averages are shown for total and regional results only.

Data appearing for specific population groups is unweighted.

STATE SLIDE

State funding continues its steady decline since the financial downturn of 2007-09, broken only by 2014's 3.6% increase. Although nearly half of libraries reported no change, in the last fiscal year state funding dropped by a net 2.7%, continuing 2015's somewhat slighter losses of -1.1%. Only the largest library districts and those serving 50,000-99,999 saw state funds increase.

The sharpest slide was seen in the Midwest, with 7.2% less in state funding over the past fiscal year. And state funding shortfalls have far-reaching results beyond immediate budget contractions. In Connecticut, interlibrary loan delivery and Internet services have traditionally been provided by the state library. That ended at the beginning of FY16-17, thanks to a suspension of state aid to libraries. "This brings the burden of maintaining services to the local libraries," notes Karen Roesler, director of library services at Meriden Public Library. "We are currently paying for Internet and have had to curtail interlibrary loans." Roesler adds that local libraries and the state library will be looking at ways to fund the delivery of shared materials in the future.

THE ART OF THE ASK

Donations comprise a small but reliable source of funding—92% of responding libraries reported receiving donations that made up nearly 2% of their operating budgets, at an average of \$140,000 apiece. Not surprisingly, 100% of the largest libraries received donations of some kind, with the percentages declining along with library size.

Grant money was less of an across-the-board resource, presumably owing to the labor required by the application process. Still, 79% of LJ's sample received an average of \$112,000 in grant money that accounted for another 2% of their total operating budget.

As with donations, the largest libraries were more likely to apply for and receive grant money. Although only 68% of the smallest libraries did so, the amount received made up a more significant proportion of their operating budgets, averaging 4%—and often that 4% had a major impact.

When administrators at the Bedford Public Library (BPL), NH, realized the 20-year-old building would need a new HVAC system, it was decided that a geothermal system would be the most energy-efficient but would cost \$880,000. With \$500,000 of library funds allocated and the assistance of a grant writer, BPL was able to secure a New Hampshire Public Utilities Commission Renewable Energy Fund Grant for nearly \$388,000 to make up the difference, as well as a \$50,000 Energy Efficiency Services Rebate from Eversource Energy.

According to Director Mary Ann Senatro, a combination of factors helped win the grant from among a competitive field. Between the energy audits and leveraged funds already in place, the funding agency saw that BPL was "shovel-ready," and the library's mission worked in its favor as well, says

Senatro. "They liked the fact that a lot of people would see what an energy-efficient building would be like and would learn about geothermal. So part of our piece in the whole grant process is being an educational place."

TALKING TECH

Technology budgets were a new survey item this year, and nearly half of responding libraries reported an increase, at a healthy 8.4%, over 2015. Several indicated that technology spending does not come out of their overall budget but from some other source such as state money or IMLS grants, and some did not have separate technology budgets.

While most libraries increased their technology spending between 2015 and 2016, those on either end of the size spectrum saw drops. The smallest libraries, serving populations of less than 10,000, saw a 7.8% reduction in their tech budgets, and those serving 500,000-999,999, a smaller dip of 0.9%. Libraries in the 250,000-499,000 range, on the other hand, grew their technology budgets by a healthy 20.9%.

Though one in five respondents reported no new or notably increased expenses during the year, outlays that did fall into that category were topped by unexpected or one-time costs such as new tech equipment or building upkeep—and these often proved to be libraries' biggest challenges.

BIG SPENDERS

Some 15% of the libraries surveyed have a capital improvement project currently under way, and 23% have completed one in the last two years; another 17% plan to begin one in the next two years. Those that received funding through independent library districts were more likely to have work in progress or planned than libraries that relied on local appropriations. But 13% stated that although their library has a need for capital improvements of some kind, it does not have adequate funds to execute them. Nearly a third of the respondents had no projects in the works or planned for; this number rose to 43% among rural libraries.

Health-care costs were not only concerns for libraries looking to improve benefits, but for those that simply want to keep up. CLP's Voss reports that while the estimated 5.6% increase in the library's health-care

costs for 2017 fell in line with personnel budget increases last year, neither did the margins offer a lot of leeway for additional personnel outlays. Employee benefits comprise around 13% of the library's total budget, says Voss. "We use that 13% as our benchmark," she explains, "and as we learn what our increases are going to be...if it ends up being much higher, then we are going to have to reevaluate what that benefits package looks like."

But while the margin between thriving and surviving may have been tighter last year than most libraries would wish, all appreciate the continued upward trend, no matter how slight. "Everything has been pretty stable lately," Voss agrees. "It's good news—a far cry from not too long ago."

John C. Mover, member from

POPULATION SERVED	TOTAL TECHNOLOGY BUDGET 2015	TOTAL TECHNOLOGY BUDGET 2016	% CHANGE IN TECHNOLOGY BUDGET
Under 10,000	\$13,100	\$12,100	-7.8%
10,000-24,999	39,300	40,000	1.7%
25,000-49,999	71,200	80,200	12.7%
50,000-99,999	133,100	138,500	4.0%
100,000-499,999	446,700	516,700	15.7%
500,000-999,999	1,486,000	1,472,000	-0.9%
1 million or more	2,785,000	3,045,000	9.3%

SOURCE: LJ BUDGET SURVEY 2017

At electi... librari... of the cratin imprc... cessfu... either distric... of the three Ohio build... passir... voter... be the a gen blue c... M voter... opera... In th... appea... fail ra... perce... For e... tax b... Libra... John C. Mover... memb... from C...